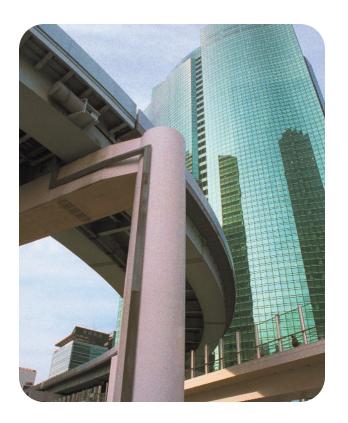
hp StorageWorksInterface ManagerandCommand View ESL





User Guide



hp StorageWorks Interface Manager and Command View ESL

Product Version: 1.3

Fourth Edition (May 2004)

Part Number: 344841-004

This user guide provides installation and usage instructions for Command View ESL and the Command Line Interface (CLI) used with the HP StorageWorks Interface Manager for ESL Tape Libraries. This guide also provides instruction on how to license and use the advanced features of the Interface Manager card.



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This user guide provides information to help you:

- Understand the different user interfaces used with the Interface Manager card
- Install and use the Command View ESL software
- Use the Interface Manager's command line interface (CLI)

"About This Guide" topics include:

- Overview
- Conventions
- Getting help

Overview

This section covers the following topics:

- Intended audience
- Related documentation

Intended audience

This book is intended for use by system administrators and IT personnel responsible for operating and maintaining an ESL library.

Related documentation

In addition to this guide, HP provides the following additional documentation:

- HP StorageWorks Interface Manager and Command View ESL Installation Guide
- HP StorageWorks Interface Manager and Command View ESL Installation Instructions
- HP StorageWorks ESL E-Series Tape Library Unpacking and Installation Guide
- HP StorageWorks ESL E-Series Tape Library User Guide

Conventions

Conventions consist of the following:

- Document conventions
- Text symbols
- Equipment symbols

Document conventions

The document conventions included in Table 1 apply in most cases.

Table 1: Document Conventions

Element	Convention
Cross-reference links	Figure 1
Key and field names, menu items, buttons, and dialog box titles	Bold
File names, application names, and text emphasis	Italics
User input, command and directory names, and system responses (output and messages)	Monospace font COMMAND NAMES are uppercase monospace font unless they are case sensitive
Variables	<monospace, font="" italic=""></monospace,>
Web site addresses	Underlined sans serif font text: http://www.hp.com

Text symbols

The following symbols may be found in the text of this guide. They have the following meanings.



WARNING: Text set off in this manner indicates that failure to follow directions in the warning could result in bodily harm or death.



Caution: Text set off in this manner indicates that failure to follow directions could result in damage to equipment or data.

Note: Text set off in this manner presents commentary, sidelights, or interesting points of information.

Equipment symbols

The following equipment symbols may be found on hardware for which this guide pertains. They have the following meanings.



Any enclosed surface or area of the equipment marked with these symbols indicates the presence of electrical shock hazards. Enclosed area contains no operator serviceable parts.

WARNING: To reduce the risk of personal injury from electrical shock hazards, do not open this enclosure.



Any RJ-45 receptacle marked with these symbols indicates a network interface connection.

WARNING: To reduce the risk of electrical shock, fire, or damage to the equipment, do not plug telephone or telecommunications connectors into this receptacle.



Any surface or area of the equipment marked with these symbols indicates the presence of a hot surface or hot component. Contact with this surface could result in injury.

WARNING: To reduce the risk of personal injury from a hot component, allow the surface to cool before touching.



Power supplies or systems marked with these symbols indicate the presence of multiple sources of power.

WARNING: To reduce the risk of personal injury from electrical shock, remove all power cords to completely disconnect power from the power supplies and systems.



Any product or assembly marked with these symbols indicates that the component exceeds the recommended weight for one individual to handle safely.

WARNING: To reduce the risk of personal injury or damage to the equipment, observe local occupational health and safety requirements and guidelines for manually handling material.

Getting help

If you still have a question after reading this guide, contact an HP authorized service provider or access our web site: http://www.hp.com.

HP technical support

Telephone numbers for worldwide technical support are listed on the following HP web site: http://www.hp.com/support/. From this web site, select the country of origin.

Note: For continuous quality improvement, calls may be recorded or monitored.

Be sure to have the following information available before calling:

- Technical support registration number (if applicable)
- Product serial numbers
- Product model names and numbers
- Applicable error messages
- Operating system type and revision level
- Software used and revision level
- Detailed, specific questions

HP Storage web site

The HP web site has the latest information on this product, as well as the latest drivers. Access storage at:

http://www.hp.com/country/us/eng/prodserv/storage.html.

From this web site, select the appropriate product or solution.

HP authorized reseller

For the name of your nearest HP authorized reseller:

- In the United States, call 1-800-345-1518
- In Canada, call 1-800-263-5868
- Elsewhere, see the HP web site for locations and telephone numbers: http://www.hp.com.

Introduction



Three different user interfaces (UIs) can be used to control the Interface Manager card. These UIs are provided by the Interface Manager card or by Command View ESL. This chapter explains the different types of UIs, what each UI is used for, and when each UI should be used. The three UIs are as follows:

- Serial—uses a command line interface (CLI) and connects directly to the Interface Manager card through an RS232 serial interface rather than through the LAN. The serial UI takes precedence over the Command View ESL and Telnet UIs and will prevent any other open sessions from communicating with the Interface Manager card.
- Telnet—uses the same CLI as the serial interface, but requires the IP address of the Interface Manager card to initiate the session. This IP address can be set through the Interface Manager card's serial interface or cascade port or, on ESL E-Series libraries, through the library's Operator Control Panel (OCP). The advantage of using Telnet over the serial interface is that users can Telnet from any client machine that is on the LAN; a separate serial connection is not needed. The Telnet UI has precedence over the Command View ESL GUI and will prevent any open Command View ESL sessions from communicating with the library.

Note: If you use Telnet to change the IP address of the Interface Manager card or library, you will have to log in to a new Telnet session with the new IP address.

■ Command View ESL— is a browser-based graphical user interface (GUI). This is the preferred UI for controlling the Interface Manager card and should be used in most circumstances. From any client on the LAN, users can use a browser to access Command View ESL, which is hosted on a management station. For more information on using Command View ESL, see Command View ESL.

Network configuration overview

With the ESL9000 Series libraries, the external LAN communicates directly to the Interface Manager card using the card's network IP address. The Interface Manager card processes requests and relays information to the FC interface controllers.

ESL E-Series libraries contain a private LAN internal to the library. The library's cabinet controller provides a bridge between the external LAN and the library's internal LAN and Interface Manager card.

Figure 1 and Figure 2 show how the different UIs communicate with the Interface Manager card in the ESL9000 Series and ESL E-Series libraries respectively.

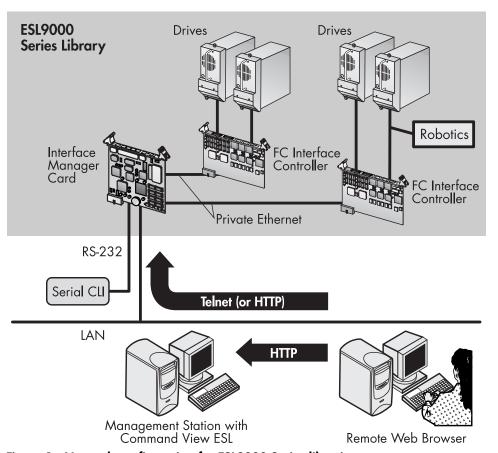


Figure 1: Network configuration for ESL9000 Series libraries

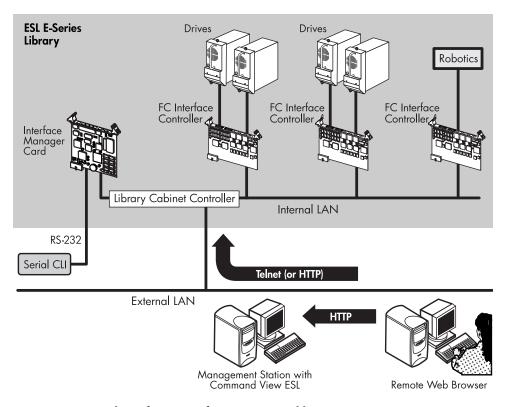


Figure 2: Network configuration for ESL E-Series libraries

Order of precedence of User Interfaces

The order of precedence of the three UIs used with the Interface Manager card is as follows:

- 1. Serial
- 2. Telnet
- 3. Command View ESL

Only one session can be open at a time (serial, Telnet, or Command View ESL). However, it is possible to have multiple Command View ESL GUI clients open simultaneously because these clients all share in the same single session that is running on the management station. If a user attempts to open a session when another session of higher priority is currently open, the system will display an error message and the lower priority session will not start. If a user attempts to open a session when another session of lower priority is currently open, the system warns the user that another session is currently open and asks if it is OK to terminate the lower priority session.



Caution: While it is possible for an administrator to terminate other sessions by opening a serial or Telnet session, this is not recommended. If, for example, someone is performing a firmware upgrade using a Command View ESL GUI client and that session is terminated prematurely, the firmware upgrade would fail and could cause the device being upgraded to require physical repair.

This chapter explains the installation, configuration, and use of Command View ESL.

Overview

Command View ESL provides a browser-based graphical user interface (GUI) for remote management and monitoring of your Interface Manager card through a LAN. Command View ESL is the preferred user interface for controlling the Interface Manager card. In conjunction with the Interface Manager card, Command View ESL provides the following:

- Configuration and management of the Interface Manager card and Fibre Channel (FC) interface controllers
- Management of the entire library system
- Hardware inventory and identity information
- Status information for connected hardware
- Error reporting and comprehensive error logs
- Firmware management
- License management

Command View ESL is installed on the management station and communicates with the Interface Manager card through the LAN. The management station processes information from the Interface Manager card and "serves up" the Command View ESL GUI. Users can access Command View ESL, either from the management station directly or through any client on the LAN, by using a browser-based GUI interface. Multiple Command View ESL GUI clients can be open simultaneously across the LAN, and multiple ESL Series libraries can be managed through the Command View ESL software.

Prerequisites

For the server side, Command View ESL requires a management station (server) with a minimum of:

- Pentium III 500-MHz, 256-MB RAM
- 10/100 Base-T network card (a static IP address is recommended)
- Microsoft® Windows® 2000 Professional or Server edition SP3, Windows XP Professional

For the client side, Command View ESL requires the following:

- Microsoft Internet Explorer v6.0 SP1 or later, or Netscape Navigator v6.2 or later. Make sure that Java support is enabled in the browser.
- An Internet connection is recommended so that Command View ESL can receive firmware and software release information automatically from the HP Support web site.

Installing Command View ESL

To install Command View ESL:

- 1. Insert the Command View ESL software CD into the CD-ROM drive of the designated management station.
- 2. If autorun is disabled on the CD-ROM drive, locate and double-click *setup.exe* on the CD.
- 3. Follow the instructions on the screen to complete the installation.

Command View ESL is essentially a web server that serves up a GUI interface to web clients. Command View ESL runs on the management station as a service. By default, this service starts automatically whenever the management station is booted, and runs invisibly in the background. In most cases, the default installation settings are adequate.

If you ever need to stop Command View ESL from running on the management station, use the Services applet that is included with Windows. To access the Services applet, click **Start > Settings > Control Panel > Administrative Tools > Services** and locate the Command View ESL service in the list. Use the Services applet to start and stop services, and to set whether the service is started automatically when the computer is booted. Refer to the online help that comes with the Services applet for more information.

Starting Command View ESL

To start Command View ESL, open your browser, either on the management station or on a client machine on the LAN, and enter the following URL in the address field:

http://<hostname>:4095/

(where <hostname> is the IP address or network name of the management station. If you are starting Command View ESL on the management station itself, you can substitute localhost for the hostname).

Alternatively, you can start Command View ESL from the Windows Start button:

Start > Programs > hp Command View ESL > Command View ESL

If the Java™ Runtime Environment (JRE) plugin is not already installed on your computer and you are using a Windows OS, Command View ESL will attempt to download and install it for you. If you are prompted to install the JRE plugin, click **OK** and follow the instructions on the screen. If you are using a non-Windows OS, you will be instructed how to download and install the JRE plugin. If the JRE plugin is not available, then Command View ESL will not run on that machine.

After the JRE is successfully installed, the Command View ESL **Launcher** screen is displayed.



Figure 3: Command View ESL Launcher screen

Using the launcher screen

As the name implies, the **Launcher** screen is the "launching" point for all Command View ESL operations. The **Launcher** screen has a status indicator in the top left section of the screen, just above the menu bar. This status indicator shows the status of the management station and whether or not communication has been established between the client browser and the management station. On other screens, this status indicator shows the status of the currently selected library.

The **Launcher** screen has the following three tabs:

- Library Selection tab—displays a list of libraries that can be managed by Command View ESL. You can add or delete libraries from this list, or select a library to manage.
- Management Station tab—lets you configure the network settings of the management station.
- License Key Summary tab—provides a convenient way to track and safely store any additional license keys you have purchased for use with the ESL family of tape libraries.

Navigating Command View ESL

Many screens in Command View ESL are divided vertically into two panels. The left panel contains a list or a treeview showing a hierarchical structure. The right panel displays further information about whichever item is selected in the left panel.

The currently selected library is indicated in the dropdown box just below the main menu bar. You can change the currently selected library at any time by selecting a different library from this dropdown box.

Some screens show data in a columnar format. Depending on the data being displayed, you may be able to drill down to more detailed information by:

- Double-clicking an item in the list
- Right-clicking an item in the list and then selecting an item on the context menu
- Selecting one or more items in the list and then selecting an item on the Actions menu

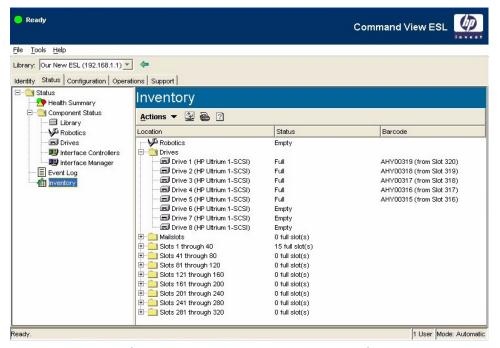


Figure 4: Example of a typical screen showing the two-panel format and columnar data

Most screens have an **Actions** button that when clicked displays a menu of actions (the Actions menu) that can be performed from that screen or on the selected item. If a menu item is shown in bold type, then it is the default action for that screen or selected item and can be performed simply by double-clicking that item. In many cases, right-clicking an item displays a context menu that duplicates some or all of the menu items in the Actions menu.



Caution: Use the various tabs, menus, and buttons throughout the program to navigate. Do not use the browser's navigaton buttons. Doing so may cause loss of configuration data entered on a screen.

Command View ESL also employs several different toolbar buttons that perform different tasks. These buttons may or may not be available depending on the screen you are on. Table 2 lists these buttons and a description of the action performed.

Table 2: Toolbar buttons

Button	Description		
Actions ▼	Actions—Displays a menu of available actions for the current screen or selected item(s).		
Return—Returns to the Library Selection tab.			
	Refresh —Refreshes the data on the current screen.		
	Print—Opens the Print dialog box and lets you print the data on the current screen to the selected printer.		
?	Help—Opens a help topic associated with the current screen.		

In addition to the tabs and buttons found throughout the program, Command View ESL also has a menu bar. For the most part, these menu items duplicate the functionality of the buttons shown in Table 2 and do not require further explanation.

Device numbering conventions

In some instances, Command View ESL numbers devices differently than they are numbered on the ESL tape library front panel. For example, if the library contains eight drives, the ESL9000 Series library front panel refers to those drives as drive 0 through 7. Command View ESL refers to the same drives as drive 1 through 8.

Table 3 shows the device numbering conventions used by Command View ESL and by the ESL tape library front panel (when applicable). The ESL tape library front panel does not reference the FC interface controllers or their associated FC port numbers and SCSI bus numbers. Command View ESL uses one-based numbering to refer to the FC interface controllers, but it uses zero-based numbering for the FC port numbers and SCSI bus numbers, corresponding with the numbers that are printed on the actual hardware.

Table 3: Device Numbering Conventions

Device	Command View ESL	ESL9000 Series Front Panel	ESL E-Series Front Panel
Drives	One-based	Zero-based	One-based
Drive clusters	n/a	n/a	Zero-based *
Slots	One-based	Zero-based	n/a

Note: * Drive clusters in the ESL E-Series libraries are zero-based, although they are not referred to from the front panel of the library.

Initial configuration steps

After you have successfully installed the Interface Manager card and started Command View ESL:

- 1. Set the administrative password for Command View ESL. See Administrative password.
- 2. Verify that proxy settings for the management station are correct. See Network settings.
- 3. Add all libraries to Command View ESL that will be monitored. See Adding or removing a library.
- 4. Add the license key for Command View ESL and any additional features that you have purchased. See License Key Summary tab.
- 5. Configure the following for each library. See Configuring a library.
 - Library name
 - System date
 - System time
 - Time zone
 - System contact name
 - System contact phone number
 - System contact pager number
 - System contact e-mail address
 - System location
 - System asset number
- Configure host access (Secure Manager). By default, Secure Manager
 prevents all hosts from accessing the library. You must configure Secure
 Manager to allow host access to the library. See Using Secure Manager for
 ESL.

Other common Command View ESL functions

The following list provides quick links to several of the most common functions performed by Command View ESL.

- Adding or removing a library
- Configuring a library
- Configuring the Fibre Channel interface controllers
- Monitoring device status
- Viewing the event log
- Viewing inventory of the library
- Updating firmware
- Using the License Manager

Adding or removing a library

You must add all libraries that will be monitored by Command View ESL. This IP address can be set through the Interface Manager card's serial interface or cascade port or, on ESL E-Series libraries, through the library's Operator Control Panel (OCP).

Note: For more information about getting or setting the library IP address, ESL9000 Series users see "Getting or Setting the Interface Manager IP Address" in the HP StorageWorks Interface Manager and Command View ESL Installation Guide. ESL E-Series users should see the HP StorageWorks ESL E-Series Tape Library Unpacking and Installation Guide.

To add a library:

- 1. From the **Library Selection** tab of the **Launcher** screen, click **Actions** > **Add Library...** to display the **Add Library** dialog box.
- 2. Enter the IP address or hostname of the Interface Manager card in the library to be added and click **OK**.

To remove a library:

- 1. Select the library to be removed.
- 2. Click **Actions > Remove Library**.

3. On the **Confirm Library Removal** dialog, click **Yes** to confirm the deletion.

Configuring a library

- 1. From the **Library Selection** tab of the **Launcher** screen, double-click the library that you want to configure.
- 2. Click the **Configuration** tab.
- 3. To configure the library properties:
 - a. Click the **Library Properties** item in the treeview to display properties for the selected library. The **Library Properties** screen displays the following groups of information:
 - Library Name
 - System Date/Time
 - Contact Information
 - b. Select Edit Library Name..., Edit System Date/Time..., or Edit Contact Information... as needed from the Actions menu. A dialog box is displayed allowing you to edit the desired properties.
 - c. Make the required changes and click **OK**. The library properties are stored in the memory of the Interface Manager card.
- 4. To configure the network (TCP/IP) settings of the library:
 - a. Click the **TCP/IP** item in the treeview to display the **TCP/IP** configuration screen. The following information pertaining to the selected Interface Manager card is displayed (only the network settings can be edited):
 - Network Settings
 - Hostname
 - Address Configuration
 - IP Address
 - Subnet Mask
 - Gateway
 - DNS Domain Name
 - DNS Addresses

- MAC Settings
 - MAC Address
 - Link Selection
- If necessary, obtain the required network settings from your network administrator.
- c. Click **Actions > Edit Network Settings...** to display the **Network Settings** dialog box.
- d. Make the changes as required and click **OK**.

Configuring the Fibre Channel interface controllers

To edit the FC port settings:

- 1. From the **Library Selection** tab of the **Launcher** screen, double-click the library hosting the FC interface controllers that you want to configure.
- 2. Click the **Configuration** tab.
- 3. Click the **Connection Properties** item under Interface Settings in the treeview to display the **Connection Properties** screen. The first column of this screen shows the FC interface controllers that are connected to the Interface Manager card. The FC ports are shown under their respective FC interface controller.
- 4. Select an FC port. In Automatic mode, it does not matter which FC port is selected because the changes you make apply to all FC ports. In Manual mode, each FC port can be configured independently.
- 5. Click **Actions > Edit Port Connection Settings...** to display the **Port Connection Settings** dialog box.
- 6. Set the Port Connection Type to one of the following:
 - Fabric (SAN) Attach—Use this connection type when connecting all FC ports to an FC switch.
 - Direct Attach—Use this connection type when connecting all FC ports to a Host Bus Adapter (HBA) on a backup server.
- 7. Set the Port Speed. Use the maximum speed that your SAN infrastructure supports.
- 8. Click **OK** to save the changes.

Monitoring device status

- 1. From the **Library Selection** tab of the **Launcher** screen, double-click the library that you want to monitor.
- 2. Click the **Status** tab.
- 3. To view a comprehensive health summary of the library and all its component devices, click the **Health Summary** item in the treeview.

The first column of the health summary displays each component of the library in a hierarchical treeview. Each component is shown with a green, yellow, or red status symbol that enables you to see at a glance if any components need attention. The second column describes the health of the component, and the third column provides additional information that may be useful if there is a problem with the component.

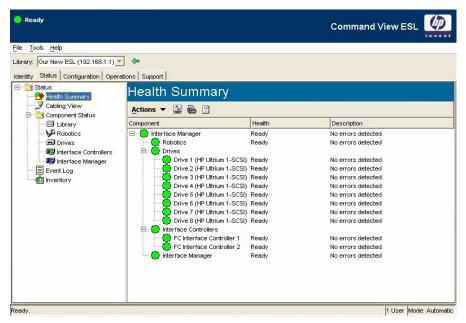


Figure 5: Health Summary screen

4. To view detailed status of an individual device, in the **Component Status** group of the treeview, click the icon for the component you want to view status of.

Relevant information for that component is displayed in the right panel. The information displayed varies depending on the component selected. In the right panel, you can double-click a component to display properties of the component.

Note: The **Health Summary** screen is automatically updated whenever the status of the library changes.

Viewing the event log

- 1. From the **Library Selection** tab of the **Launcher** screen, double-click the desired library.
- 2. Click the **Status** tab.
- 3. Click the **Event Log** item in the treeview to display the event log. The following information is displayed for each event:
 - Timestamp—the time that the event was recorded
 - Event Description—a brief description of the event
 - Source—the device that triggered the event
 - Severity—displays one of the following icons indicating the type of the event:
 - Critical—may prevent normal operations of the library and must be addressed immediately.
 - Warning—does not require immediate attention but should be addressed as soon as possible.
 - **Information**—presents information the user should be aware of but does not require immediate attention.
- 4. Double-click an event to display the event in a popup box. The popup box displays the same information as shown above.

Viewing inventory of the library

- 1. From the **Library Selection** tab of the **Launcher** screen, double-click the desired library.
- 2. Click the **Status** tab.
- 3. Click the **Inventory** item in the treeview to display the **Inventory** screen.

For more information about the **Inventory** screen, see **Inventory**.

Updating firmware

- 1. From the **Library Selection** tab of the **Launcher** screen, double-click the desired library.
- 2. Click the **Support** tab.
- 3. Click the Firmware Update item in the left panel to display the Firmware Update screen. The first column of the Firmware Update screen displays the Interface Manager card and all FC interface controllers that are connected to the Interface Manager card. The second column displays the current firmware revision of the corresponding device, and the third column indicates whether this is the correct firmware revision or a mismatch for the corresponding device.

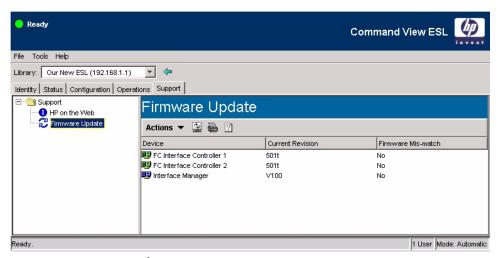


Figure 6: Firmware Update screen

Command View ESL provides a convenient Firmware Update wizard enabling you to easily manage the firmware revisions of the Interface Manager card and connected FC interface controllers.



Caution: Make sure that all applications that may try to access the library or drives have been shut down until the firmware update is completed. Do not interrupt the firmware update process. Stopping this program or powering down the device during the update could cause the device to be inoperable and require physical repair.

To update firmware:

1. Click **Actions > Launch Firmware Update Wizard...** to launch the Firmware Update wizard.

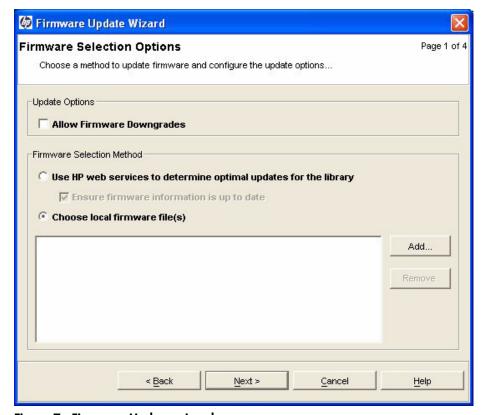


Figure 7: Firmware Update wizard

- 2. Decide whether to allow firmware downgrades. By default, firmware downgrades are not allowed meaning that only newer firmware versions can be uploaded to your hardware.
 - If you need to allow firmware downgrades (if, for example, a newer firmware version is causing problems and you want to revert back to an older version that was known to work properly), select **Allow Firmware Downgrades**.
- 3. Choose one of the following options:
 - Use HP web services to determine optimum updates for the library—This option causes Command View ESL to check the HP Support web site for all compatible firmware files. If you select Ensure firmware information is up to date (recommended), then Command View ESL will download the latest list of supported hardware with current firmware revisions and saves it locally on the management station. This list is updated every 24 hours on the HP Support web site, so checking this option ensures that Command View ESL is up-to-date on all the latest firmware revisions.
 - a. Click **Next** > to display the **Device Selection** screen.
 - b. Proceed to step 4.
 - Choose local firmware file(s)—This option lets you choose firmware files that are stored locally.
 - a. Click **Add...** to browse to the firmware file(s). To select multiple files in the same directory, hold down **Ctrl** while selecting the files. Click **Select** to return to the **Firmware Selection Method** screen.
 - b. Click **Next** > to display the **Device Selection** screen.
- 4. Select the device(s) to be updated in the left column. The current revision for each device is displayed in the middle column.
- 5. For each selected device, select the appropriate firmware revision from the drop down box in the right column.
- 6. Click **Next >** to display the **Firmware Update Summary** screen.
- 7. Confirm the firmware update selections and select **I understand that this update will cause currently running backups to fail**.
- 8. Click **Next** > to display the Firmware Update Progress screen. This screen displays the progress of the firmware update. When complete, a dialog box displays the status of the update. Click **OK** to close the dialog box.
- 9. Click **Finish** to exit the wizard.

Using the License Manager

To access the License Manager, click the **License Key Summary** tab on the **Launcher** screen. See License Key Summary tab for more information.

Library Selection tab

The **Library Selection** tab displays a list of libraries that can be managed by Command View ESL. From this tab, you can add and delete libraries or select a library to be managed. Selecting a library to manage lets you drill down to the individual components or other aspects of the library that you want to work with.

Adding and removing libraries

You must add all libraries that will be monitored by Command View ESL. When adding a library, you are actually adding a reference to the Interface Manager card within that library. To add a library:

- From the Library Selection tab of the Launcher screen, click Actions > Add Library... to display the Add Library dialog box.
- 2. Enter the IP address or hostname of the Interface Manager card in the library to be added and click **OK**.

Note: For each library, the status column displays the name of the management station that is managing the library.

To remove a library:

- 1. Select the library to be removed.
- 2. Click **Actions > Remove Library**.
- 3. On the **Confirm Library Removal** dialog, click **Yes** to confirm the deletion.

Managing libraries

To manage a library:

- 1. Select the library to manage.
- 2. Click **Actions > Manage Library**. Alternatively, you can right-click the desired library and click **Manage Library** on the context menu.

When you select a library to manage, the currently selected library is displayed in a dropdown box immediately below the main menu bar. You can easily change the currently selected library at any time by selecting a different library from this dropdown box.

Note: If you select a library to manage that is already managed by another management station on which Command View ESL is installed, a dialog box is displayed asking if you want to reclaim the library.

When a library has been selected for management, a new screen is displayed with the following five tabs:

- Identity tab—displays summary information about the currently selected library.
- Status tab—displays a treeview in the left panel showing a hierarchical view of the library and its components. The right panel displays status information about whichever item is selected in the left panel. From the Status tab, you can also view a health summary of the entire library, view an event log, or view the inventory of the library.
- Configuration tab—lets you configure library properties, interface settings, and network settings. You can also configure HP StorageWorks Direct Backup Engine for ESL and HP StorageWorks Secure Manager for ESL (assuming the appropriate licenses have been purchased for those features).
- Operations tab—provides a convenient way to reboot the library.
- Support tab—provides useful resources for finding support. From the Support tab, you can also update firmware.

Identity tab

The **Identity** tab displays summary information and a photo of the currently selected library. This tab is useful when you need to quickly find information pertaining to a library, such as the number of drives or interface controllers it contains. Another use for the **Identity** tab is finding the library serial number, which is required when ordering any of the optional, licensable features of the ESL Series library (see <u>Advanced Features</u> for more information about additional licensable features).

Status tab

The **Status** tab uses the traditional two-panel interface to show status information about the selected library. The left panel displays a hierarchical treeview of the selected library, and the right panel displays information pertaining to the item selected in the left panel.

The currently selected library is indicated in the dropdown box just below the main menu bar. You can change the currently selected library at any time by selecting a different library from this dropdown box.

The **Status** tab displays four types of information that can be accessed from the treeview:

- Health Summary
- Component Status
- Event log
- Inventory

Health Summary

Click the **Health Summary** item in the tree view to display a comprehensive health summary of the selected library in the right panel. The first column of the health summary displays each component of the library in a hierarchical treeview. Each component is shown with a green, yellow, or red status symbol that enables you to see at a glance if any components need attention. The second column describes the health of the component, and the third column provides additional information that may be useful if there is a problem with the component.

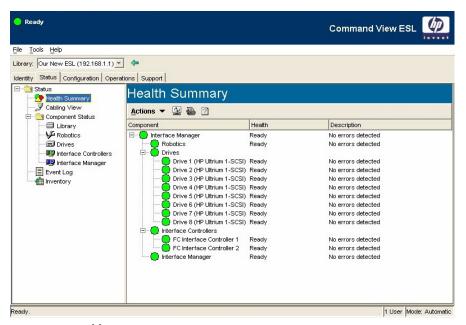


Figure 8: Health Summary screen

Cabling View

Devices are displayed hierarchically by physical connection in the **Cabling View** screen, which shows the same information as the **Health Summary** screen.

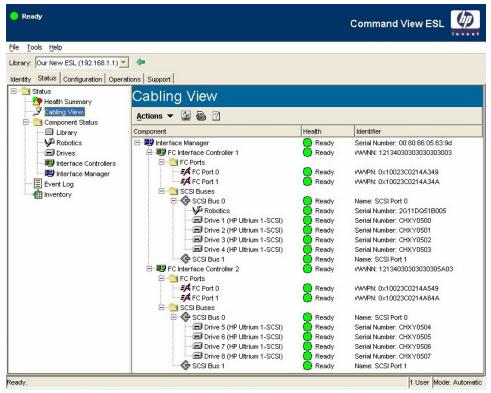


Figure 9: Cabling View screen

Component Status

The Component Status function displays the current status of the following library components individually:

- Library
- Robotics
- Drives
- Interface Controllers
- Interface Manager

Click the icon for the component you want to view status of in the treeview in the left panel. Relevant information for that component is displayed in the right panel. The information displayed varies depending on the component selected.

Note: You can double-click a component in the right panel to display properties of the component.

Event log

The following information is displayed for each event in the event log:

- Timestamp—the time that the event was recorded
- Event Description—a brief description of the event
- Source—the device that triggered the event
- Severity—displays one of the following icons indicating the type of the event:
 - <u>A</u> Critical—may prevent normal operations of the library and must be addressed immediately.
 - Warning—does not require immediate attention but should be addressed as soon as possible.
 - **Information**—presents information the user should be aware of but does not require immediate attention.

Double-click an event to display the event in a popup box. The popup box displays the same information as shown above.

Inventory

The **Inventory** screen shows how tape cartridges are distributed throughout the library.

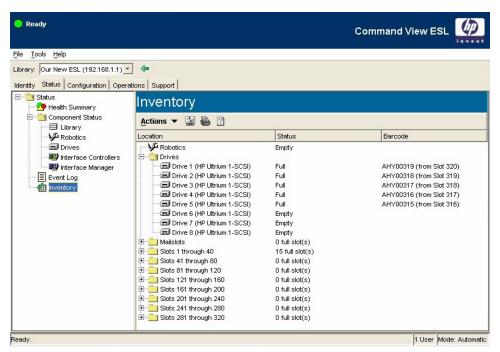


Figure 10: Inventory screen

The Location column displays all of the possible locations for tape cartridges in treeview format. For simplicity, all of the drives are grouped under the Drives folder, mailslots are grouped under the Mailslots folder, and slots are grouped in eight Slots folders. Each Slots folder can have up to 40 slots. By default, the Drives folder is expanded, and all of the Slots folders are collapsed. Click the plus sign (+) to expand a group and the minus sign (-) to collapse a group.

The Status column indicates whether the corresponding location is full (contains a tape cartridge) or empty. If the corresponding location is a group folder, then the Status column displays how many locations in that group are full. In the example shown in Figure 10, the folder containing slots 1 through 40 shows that 15 slots are full. To see exactly which slots are full, click the plus sign (+) to expand the group. Each individual slot is then displayed underneath the folder, and the Status column will display Full or Empty for each slot.

For each full location, the Barcode column shows the unique barcode identifier for the tape cartridge in that location. To quickly locate a particular tape cartridge:

- 1. Click **Actions > Find Barcode...** to display the **Find Barcode** dialog box.
- 2. Enter the identifier for the tape cartridge you are searching for.
- 3. If you want the search to be case sensitive, select the **Match case** checkbox.
- 4. Click **OK** to perform the search.

If the cartridge you are looking for is found, it is highlighted in the display. If the cartridge is part of a collapsed group, the group is automatically expanded.

Configuration tab

The **Configuration** tab uses the traditional two-panel interface to show configuration settings for the selected library. The left panel displays a hierarchical treeview of the selected library, and the right panel displays information pertaining to the item selected in the left panel.



Caution: Some configuration changes may require a reboot of the Interface Manager card. If a reboot is required, a dialog box is displayed allowing you to confirm or cancel the action. To prevent data loss, make sure that all backup jobs are complete before making any configuration changes that may require a reboot.

The currently selected library is indicated in the dropdown box just below the main menu bar. You can change the currently selected library at any time by selecting a different library from this dropdown box.

The **Configuration** tab displays five types of information that can be accessed from the treeview:

- Library Properties
- Interface Settings
- Host Access (Secure Manager)
- Direct Backup
- Network settings

Library Properties

Click the Library Properties item in the treeview to display properties for the selected library. The **Library Properties** screen displays the following groups of information:

- Library Name
- System Date/Time
- Contact Information

To edit the library properties:

- 1. Select Edit Library Name..., Edit System Date/Time..., or Edit Contact Information... as needed from the Actions menu. A dialog box is displayed allowing you to edit the desired properties.
- 2. Make the required changes and click **OK**. The library properties are stored in the memory of the Interface Manager card.

Interface Settings

The Interface Settings consist of two items:

- Interface Manager mode
- Connection Properties

Interface Manager mode

The Interface Manager mode setting controls the behavior of the Interface Manager card and dictates how the FC interface controllers are configured. HP strongly recommends that you leave the Interface Manager mode set to the default setting of Automatic.

In Automatic mode, the Interface Manager card ensures that the library is configured correctly and consistently across all FC interface controllers. In the event of a field-replaceable unit (FRU) replacement, advanced logic is enabled to maintain consistent firmware revisions and to present a consistent device map to backup servers.

In Manual mode, each FC interface controller is configured independently. The Interface Manager card does not provide consistency checking or FRU replacement logic.



Caution: HP strongly recommends that you leave the Interface Manager mode set to the default setting of Automatic. Using Manual mode increases the risk of making serious configuration errors and causing hardware conflicts which can severely disrupt the normal operation of the library.

To change the Interface Manager mode:

- 1. Click the Interface Manager Mode item in the treeview to display the **Interface Manager Mode** screen.
- 2. Click **Actions > Edit Interface Manager Mode...** to display the Interface Manager Mode dialog box.
- 3. Change the mode as required and click **OK**.

Connection Properties

Click the **Connection Properties** item in the treeview to display the **Connection Properties** screen. This screen displays connection properties for the FC interface controllers. The first column of this screen shows the FC interface controllers that are connected to the Interface Manager card. The FC ports are shown under their respective FC interface controller. The remaining columns display the following information pertaining to the FC ports:

- World Wide Name
- Connection Type
- Port Mode
- Hard ALPA
- Speed (Gbps)

Only the connection type and speed of the ports can be set manually. The remaining items are configured automatically by the Interface Manager card. If you make changes to one FC port, those changes are applied to all the FC ports on all the FC interface controllers in the library.

To edit the FC port settings:

- 1. Select any FC port. It does not matter which FC port is selected because the changes you make apply to all FC ports.
- 2. Click **Actions > Edit Port Connection Settings...** to display the **Port Connection Settings** dialog box.
- 3. Set the Port Connection Type to one of the following:

- Fabric (SAN) Attach—Use this connection type when connecting all FC ports to an FC switch.
- Direct Attach—Use this connection type when connecting all FC ports directly to a Host Bus Adapter (HBA) on a backup server.
- 4. Set the Port Speed. Use the maximum speed that your SAN infrastructure supports.
- 5. Click **OK** to save the changes.

Host Access (Secure Manager)

Click the **Host Access** item in the treeview to display the **Host Access** configuration screen. HP StorageWorks Secure Manager for ESL enables advanced security functions to protect your library from disruptive SAN traffic. Basic Secure Manager functions are enabled in every copy of Command View ESL, but full-featured functionality must be licensed separately. For more information, see Secure Manager for ESL.

Direct Backup

Click the **Direct Backup** item in the treeview to display the **Direct Backup** configuration screen. HP StorageWorks Direct Backup Engine for ESL enables fast, serverless backup functionality through the FC interface controllers and Interface Manager card. Direct Backup must be licensed separately. For more information, see <u>Direct Backup Engine for ESL</u>.

Network settings

The network settings consist of two items:

- TCP/IP
- SNMP Alerts

TCP/IP

Click the **TCP/IP** item in the treeview to display the **TCP/IP** configuration screen. The following information pertaining to the selected library's Interface Manager card is displayed:

- Network Settings
 - Hostname
 - Address Configuration
 - IP Address
 - Subnet Mask
 - Gateway
 - DNS Domain Name
 - DNS Addresses
- MAC Settings
 - MAC Address
 - Link Selection

Only the network settings can be edited. To edit the network settings:

- 1. If necessary, obtain the required network settings from your network administrator.
- 2. Click **Actions > Edit Network Settings...** to display the **Network Settings** dialog box.
- 3. Make the changes as required and click **OK**.

SNMP Alerts

Click the **SNMP Alerts** item in the treeview to display the **SNMP Alerts** screen.

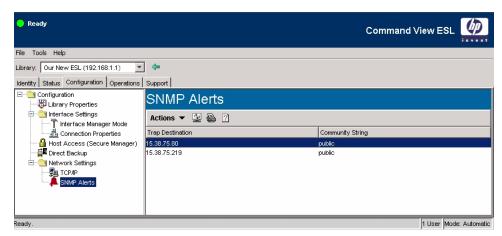


Figure 11: SNMP Alerts screen

Simple Network Management Protocol (SNMP) is a well-defined standard of reporting device information through a network. The Interface Manager card has a built-in SNMP agent that supports queries to MIB-II in addition to SNMP traps/alerts.

Command View ESL lets you change the following common SNMP settings:

- Trap Destinations—IP addresses of hosts or applications that need to receive SNMP alerts/traps from the Interface Manager card. A trap receiver is an SNMP-enabled machine on the LAN that decodes and logs SNMP traps. Up to eight trap destinations can be specified.
- **Community String**—the plain-text community string or password required by SNMP clients to read or write SNMP MIB values.

To add a new SNMP trap entry:

- If necessary, obtain the required network settings from your network administrator.
- Click Actions > Add Trap Entry... to display the SNMP Trap Entry dialog box.



Figure 12: SNMP Trap Entry dialog box

3. Enter the Trap Destination and Community String and click **OK**.

To edit an existing trap entry:

- 1. Select the trap entry to be modified.
- Click Actions > Edit Trap Entry... to display the SNMP Trap Entry dialog box.
- 3. Modify the Trap Destination and Community String as necessary and click **OK**.

To remove an existing trap entry:

- 1. Select the trap entry to be removed.
- 2. Click **Actions > Remove Trap Entry**.
- 3. Click Yes in the confirmation dialog box to confirm the deletion.

Operations tab

The **Operations** tab currently only supports the reboot function. Click the **Reboot** item in the left panel to display the **Reboot** screen. The first column of the **Reboot** screen displays the Interface Manager card and all FC interface controllers that are connected to the Interface Manager card. The second column indicates whether or not a reboot is required for the corresponding device.



Caution: Rebooting a device will terminate any operations that device may be performing. To avoid loss of data, make sure that all backup jobs or other operations have completed before attempting to reboot any device.

To reboot a single device:

- 1. Select the device to be rebooted.
- 2. Click Actions > Reboot Selected Device.
- 3. Confirm that you want to reboot the device in the confirmation warning dialog.

To reboot all devices in the list:

- 1. Click Actions > Reboot All.
- 2. Confirm that you want to reboot all the devices in the confirmation warning dialog.

Support tab

The **Support** tab supports the following two functions:

- HP on the Web
- Firmware Update

HP on the Web

Click the **HP** on the **Web** item in the left panel to display the **HP** on the **Web** screen. This screen displays HP support information.

Firmware Update

Click the **Firmware Update** item in the left panel to display the **Firmware Update** screen. The first column of the **Firmware Update** screen displays the Interface Manager card and all FC interface controllers that are connected to the Interface Manager card. The second column displays the current firmware revision of the corresponding device, and the third column indicates whether this is the correct firmware revision or a mismatch for the corresponding device.

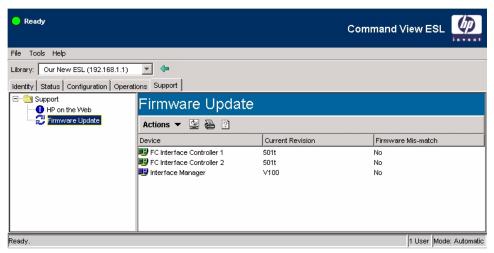


Figure 13: Firmware Update screen

Command View ESL provides a convenient Firmware Update wizard enabling you to easily manage the firmware revisions of the Interface Manager card and connected FC interface controllers.



Caution: Make sure that all applications that may try to access the library or drives have been shut down until the firmware update is completed. Do not interrupt the firmware update process. Stopping this program or powering down the device during the update could cause the device to be inoperable and require physical repair.

To update firmware:

1. Click **Actions > Launch Firmware Update Wizard...** to launch the Firmware Update wizard.

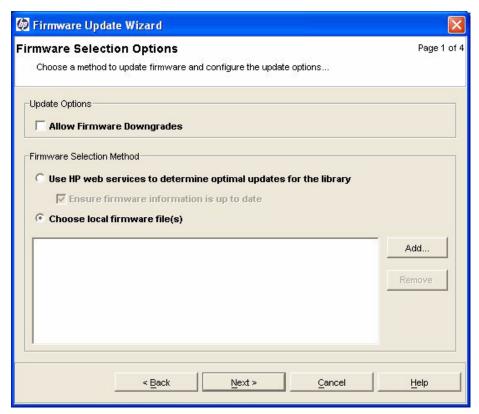


Figure 14: Firmware Update wizard

- 2. Decide whether or not to allow firmware downgrades. By default, firmware downgrades are not allowed meaning that only newer firmware versions can be uploaded to your hardware.
 - If you need to allow firmware downgrades (if, for example, a newer firmware version is causing problems and you want to revert back to an older version that was known to work properly), select **Allow Firmware Downgrades**.
- 3. Choose one of the following options:
 - Use HP web services to determine optimum updates for the library—This option causes Command View ESL to check the HP Support web site for all compatible firmware files. If you select Ensure firmware information is up to date (recommended), then Command View ESL will download the latest list of supported hardware with current firmware revisions and saves it locally on the management

station. This list is updated every 24 hours on the HP Support web site, so checking this option ensures that Command View ESL is up-to-date on all the latest firmware revisions.

- a. Click **Next** > to display the **Device Selection** screen.
- b. Proceed to step 4.
- Choose local firmware file(s)—This option lets you choose firmware files that are stored locally.
 - a. Click Add... to browse to the firmware file(s). To select multiple files
 in the same directory, hold down Ctrl while selecting the files. Click
 Select to return to the Firmware Selection Method screen.
 - b. Click **Next** > to display the **Device Selection** screen.
- 4. Select the device(s) to be updated in the left column. The current revision for each device is displayed in the middle column.
- 5. For each selected device, select the appropriate firmware revision from the drop down box in the right column.
- 6. Click **Next >** to display the **Firmware Update Summary** screen.
- 7. Confirm the firmware update selections and select **I understand that this update will cause currently running backups to fail**.
- 8. Click **Next** > to display the Firmware Update Progress screen. This screen displays the progress of the firmware update. When complete, a dialog box displays the status of the update. Click **OK** to close the dialog box.
- 9. Click **Finish** to exit the wizard.

Management Station tab

The **Management Station** tab displays the network settings of the management station and Command View ESL, and whether or not an administrative password has been set.

Network settings

To edit the network settings of the management station:

- 1. Click **Actions > Edit Network Settings...** to display the **Network Settings** dialog box.
- 2. Set the required proxy settings. If you choose to use proxy settings, enter the web proxy hostname and web proxy port. If necessary, consult your network administrator for this information.

Note: Command View ESL uses proxy settings to retrieve software and firmware information through the Web. Command View ESL attempts to detect the management station proxy settings at startup, but it does not use these proxy settings until instructed to do so.

- 3. Set the web server port. The default setting is 4095, which should not need to be changed. If you do change this value, the new value does not take effect until the next time a GUI is started; the current GUI is unaffected. This value can be viewed in the content pane of the **Management Station** tab.
- 4. Set the active IP address for the management station. The active IP address is the one used by the management station to communicate with clients and libraries.
- 5. Click **OK** to save your changes.

Note: Changing the active IP address will terminate the current GUI session. To restart the GUI session, enter the new active IP address in the address field of the browser.

Administrative password

The administrative password prevents unauthorized users from accessing critical Interface Manager and library configurations. The administrative password is disabled by default.

To set the administrative password:

- 1. Click **Actions > Edit Administrative Password...** to display the **Administrative Password** dialog box.
- 2. Select the **Require Login Authentication** checkbox if it is not already selected.
- 3. If a password was previously set, enter the current password.
- 4. Enter the new password and then confirm the new password in the respective textboxes.

To disable the administrative password:

- 1. Click **Actions > Edit Administrative Password...** to display the **Administrative Password** dialog box.
- 2. Deselect the **Require Login Authentication** checkbox.
- 3. If a password was previously set, enter the current password.
- 4. Leave the new password field blank, and then confirm the blank password in the respective textboxes.

License Key Summary tab

The **License Key Summary** screen shows a summary of all the license keys pertaining to the ESL tape libraries that are installed on the system. You can add, edit, and delete license key information from this screen. The Interface Manager card and Command View ESL software use this information to enable any licensable features that have been purchased.

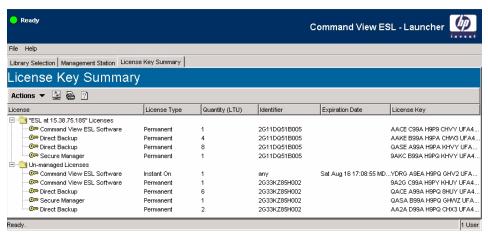


Figure 15: License Key Summary screen

The **License Key Summary** screen tracks license keys for the following features:

- Command View ESL
- HP StorageWorks Direct Backup Engine for ESL tape libraries
- HP StorageWorks Secure Manager for ESL tape libraries

Note: Command View ESL has an "instant-on" 60-day license. You are entitled to use it for up to 60 days after initial installation, during which time you are required to purchase a license. After the 60 days is expired, the program is still functional, but you will see a reminder screen each time you start the program until you enter a license key.

For more information regarding the additional features and licensing requirements, see Advanced Features.

The first column of the **License Key Summary** screen lists all of the installed license keys and groups them into one of the following two groups:

- Interface Manager Licenses displays licenses pertaining to libraries that are managed by this management station. One folder (group) exists for each managed library.
- Unmanaged Licenses displays licenses pertaining to libraries that are not managed by this management station.

The remaining columns display the following information corresponding to each installed license key:

- License Type can be one of the following:
 - A *permanent* license has no expiration date.
 - An *instant-on* license allows you to use the feature free of charge up to the expiration date. You must obtain a permanent license to continue using the feature after the expiration date without experiencing a "nag" screen.
- Quantity (LTU) displays the quantity purchased of the specified license.
- **Identifier** displays the unique device identifier (library serial number) for that license key.
- **Expiration Date** displays the expiration date, if any, of the license key.
- **License Key** displays the actual license key. License keys are generally too long to fit in this column. To see the entire license key, double-click on the license key to display the **License Key Properties** dialog box.

Adding or removing a license key

To add a new license key:

- 1. Obtain the license key from HP. See Obtaining and installing license keys for information on how to obtain a license key.
- 2. From the **Library Selection** tab of the **Launcher** screen, click the **License Key Summary** tab.
- 3. Click **Actions > Add New License Key...** to display the **Add License Key** dialog box.
- 4. Enter the license key in the provided text box and click **OK**. The new license key is added to the **License Key Summary** screen.

To remove a license key:

- 1. Select the license key you want to remove.
- 2. Click **Actions > Removed Licensed Feature**. The license key is removed from the **License Key Summary** screen.



Caution: Removing a license key for an advanced feature may require a reboot of the Interface Manager card. If a reboot is required, a dialog box is displayed allowing you to confirm or cancel the action. To prevent data loss, make sure that all backup jobs are complete before making any changes that may require a reboot.

Command Line Interface

In addition to the Command View ESL GUI, the Interface Manager card can be managed via a command line interface (CLI). The CLI provides commands to perform all necessary management functions.

This chapter explains how to initiate a CLI session, the structure of the CLI, and basic navigational techniques. For a comprehensive listing of CLI commands, see CLI Command Reference.

Accessing the CLI

You can access the CLI either through a direct RS-232 connection, or by using Telnet over the LAN.

■ Serial—uses a command line interface (CLI) and connects directly to the Interface Manager card through an RS232 serial interface rather than through the LAN. The serial UI takes precedence over the Command View ESL and Telnet UIs and will prevent any other open sessions from communicating with the Interface Manager card.

Note: If you use Telnet to change the IP address of the Interface Manager card, you will have to log in to a new Telnet session with the new IP address.

■ Telnet—uses the same CLI as the serial interface, but requires the IP address of the Interface Manager card to initiate the session. This IP address can be set through the Interface Manager card's serial interface or cascade port or, on ESL E-Series libraries, through the library's Operator Control Panel (OCP). The advantage of using Telnet over the serial interface is that users can Telnet from any client machine that is on the LAN; a separate serial connection is not needed. The Telnet UI has precedence over the Command View ESL GUI and will prevent any open Command View ESL sessions from communicating with the library.



Caution: While it is possible for an administrator to terminate other sessions by opening a serial or Telnet session, this is not recommended. If, for example, someone is performing a firmware upgrade using a Command View ESL session and that session is terminated prematurely, the firmware upgrade would fail and render the device being upgraded unusable.

Starting a serial session

To start a serial session:

Connect the management station or other PC or laptop to the Interface
 Manager card using the serial cable shipped with the Interface Manager card.
 Refer to Chapter 2, "Installation," of the HP StorageWorks Interface Manager
 and Command View ESL Installation Guide for instructions on how to
 connect the cable.

- Start a terminal emulation program on the PC that you connected to the Interface Manager card in step 1. A variety of programs may be used, but HyperTerminal, included with Microsoft Windows operating systems, is the most common. To start HyperTerminal, click Start > Programs > Accesories > Communications > HyperTerminal.
- 3. Set the communications settings as follows:

Port Speed: 9600Data Bits: 8Parity: none

■ Stop bits: 1

■ Flow control: **none**

4. At the login prompt, use the following default information:

■ Username: cliadmin
■ Password: clipwd

Note: After initially logging in, you should change your password using the set mgmt password command. This command starts an interactive procedure for changing the password.

Starting a Telnet session

You can start a Telnet session with the Interface Manager card in one of two ways:

- Through the LAN—Use any PC on the LAN, including the management station, to Telnet into the Interface Manager card using the network IP address.
- Through the Cascade port—Connect a PC to the Interface Manager card via the cascade port and Telnet into the Interface Manager card using the cascade IP address.

Telnet through the LAN

From any PC on the LAN, including the management station, do the following:

1. Open a command prompt and enter the following command:

```
telnet <name>
```

where *<name>* is either the IP address or hostname of the Interface Manager card.

2. At the login prompt, use the following default information:

Username: cliadminPassword: clipwd

Note: After initially logging in, you should change your password using the set mgmt password command. This command starts an interactive procedure for changing the password.

Telnet through the cascade port

The cascade port of the Interface Manager card has a dedicated IP address that is hardcoded into the Interface Manager card and is completely separate from the network IP address. The cascade port provides a "backdoor" method for accessing the Interface Manager card and making configuration changes, such as getting or setting the network IP address.

To Telnet through the cascade port:

1. Connect a standard RJ-45 Ethernet cable from the network port of the PC or laptop to the cascade port of the Interface Manager card.

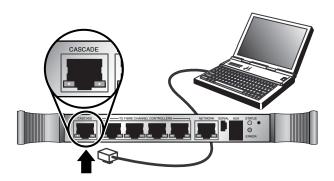


Figure 16: Connecting to the cascade port

2. Open a command prompt and enter the following command:

telnet 192.168.2.1

Note: The above IP address is hardcoded into the Interface Manager card and is completely separate from the network IP address.

3. At the login prompt, use the following default information:

Username: cliadminPassword: clipwd

Note: After initially logging in, you should change your password using the set mgmt password command. This command starts an interactive procedure for changing the password.

Command syntax structure

Note: Many command line examples are given throughout this chapter. To help differentiate between the command prompt and the actual commands that are entered, the prompt portion of the command line is shown in red text. For example, if the documentation says to enter the following command:

```
<user>/set/mgmt > clock
```

then you would type only the word clock. Do not type the text shown in red.

The command prompt has the following format:

```
<user>/<command_level> >
```

<user> indicates the CLI user name and <command_level> indicates the current
command level. For example, when you first log in to the CLI with your CLI
username and password, you see the following root-level prompt:

```
<user>/ >
```

The root command level offers all of the basic and operational commands. To change command levels, enter any command that is available from the current command level. For example, from the root command level, if you enter the set command to change to the set command level, the following prompt is displayed:

```
<user>/set >
```

All of the set commands are directly available at this level.

Using command sequences

You can change to any command level by specifying a sequence of command levels. A command sequence contains each command level name separated by a space. For example, to get to the mode command level of the set command level, you could either enter set mode from the root command level or mode from the set command level:

```
<user>/ > set mgmt
<user>/set/mgmt >
- Or -
<user>/ > set
<user>/set > mgmt
<user>/set > mgmt
<user>/set/mgmt >
```

To execute a command that is available at a particular command level, either change to that command level and enter the command, or enter a command sequence followed by the command name. For example, if you were at the root command level and wanted to use the clock command available at the show mgmt command level, you could do either of the following (in this example, output of the clock command has been omitted):

```
<user>/ > show mgmt clock
<user>/ >
- Or -
<user>/ > show mgmt
<user>/show/mgmt > clock
<user>/show/mgmt >
```

Note: Executing a command does not change the current command level.

Abbreviating commands

All commands may be abbreviated provided that the abbreviation is unique. For example, from the root command level, se mo is equivalent to set mode. However, se m is ambiguous because m at the root command level could mean either mgmt or mode.

Device numbering conventions

In some instances, the CLI numbers devices differently than they are numbered in the ESL library front panel. This discrepancy occurs because the ESL library uses a zero-based numbering scheme for drives and slots whereas the CLI uses a one-based numbering scheme. For example, if the library contains eight drives, the library front panel refers to those drives as drive 0 through 7. The CLI refers to the same drives as drive 1 through 8.

Table 4 shows the device numbering conventions used by the CLI and by the ESL library front panel (when applicable). The ESL library front panel does not reference the FC interface controllers or their associated FC port numbers and SCSI bus numbers. The CLI uses one-based numbering to refer to the FC interface controllers, but it uses zero-based numbering for the FC port numbers and SCSI bus numbers, corresponding with the numbers that are printed on the actual hardware.

Table 4: Device Numbering Conventions

Device	CLI	ESL9000 Series Front Panel	ESL E-Series Front Panel
Drives	One-based	Zero-based	One-based
Drive clusters	n/a	n/a	Zero-based *
Slots	One-based	Zero-based	n/a

Note: * Drive clusters in the ESL E-Series libraries are zero-based, although they are not referred to from the front panel of the library.

Navigating the CLI

The CLI is case-sensitive. All commands and keywords must be entered in lower case. User-defined strings such as names or descriptions may be in any case, including mixed case. Case information for user-defined strings is preserved in the configuration.

The CLI provides the following basic commands as listed in Table 5.

Table 5: Basic Commands

Command	Description
show	Display configuration, status, and log information
set	Set or change configurable values
add	Add an item to a list
delete	Delete an item from a list
save	Save the current configuration or logs
restore	Restore saved or factory default configurations
setup	Run the Configuration wizard
download	Download firmware
reboot	Reboot devices

Table 6 shows additional operating commands provided by the CLI.

Table 6: Operational commands

Command	Description
home	Move to the root command level
up	Move up one command level
help	Display help text for a particular command
exit	Terminate the current management session

The CLI also provides a command history that stores the last ten entered commands. Use the **up** and **down** arrow keys to scroll through the list of previous commands. For a complete listing of CLI commands, see CLI Command Reference.

Interface Manager mode

The Interface Manager mode setting controls the behavior of the Interface Manager card and dictates how the FC interface controllers are configured. Manual mode is intended for experienced personnel only.

In Automatic mode, the Interface Manager card ensures that the library is configured correctly and consistently across all FC interface controllers. In the event of an FRU replacement, advanced logic is enabled to maintain consistent firmware revisions and to present a consistent device map to backup servers.

In Manual mode, each FC interface controller is configured independently. The Interface Manager card does not provide consistency checking or FRU replacement logic.



Caution: HP strongly recommends that you leave the Interface Manager mode set to the default setting of Automatic. Using Manual mode increases the risk of making serious configuration errors and causing hardware conflicts which can severely disrupt the normal operation of the library.

To change the Interface Manager mode, enter the following command:

```
<user>/ > set mode {auto|manual}
```

When switching between modes, the current command level is changed to the root command level for that mode. When changing from Manual mode to Automatic mode, many of the manual configuration changes made in Manual mode will be lost.

Common CLI functions

The following list provides quick links to several of the most common functions performed in the CLI.

- Using the Setup wizard
- Configuring a library
- Configuring the FC interface controllers
- Monitoring device status
- Generating Interface Manager and FC interface controller logs

- Updating firmware
- Generating support tickets
- Using Secure Manager functions

Using the Setup wizard

The Setup wizard takes you through a series of prompts that allow you to perform all of the configuration steps necessary to get the system running.

For more information, see setup.

Configuring a library

Use the following commands to configure library properties:

- set system assetnumber
- set system contact email
- show system contact name
- show system contact phone
- show system contact pager
- show system info
- show system location
- show system status

Use the following commands to configure TCP/IP settings:

- set network ipaddress
- set network dhcp

Configuring the FC interface controllers

Use the following commands to configure the port settings:

- set interface hostport alpa
- set interface hostport connection
- set interface hostport mode
- set interface hostport speed

Monitoring device status

The CLI provides several commands to monitor device status. The status shown is a snapshot of device status at the moment the command was executed. After the status is displayed by the CLI, it does not refresh. To refresh the status information, execute the command again.

Use the following commands to show the status of the corresponding device:

Note: In the show mgmt status command, "mgmt" refers to the Interface Manager card.

- show drive status
- show interface status
- show library status
- show mgmt status
- show robotics status

Generating Interface Manager and FC interface controller logs

The following two commands generate a log file for the Interface Manager card or the FC interface controller respectively. The log file is saved in the memory of the Interface Manager card and is accessible through anonymous ftp.

- save mgmt log
- save interface log

Note: When a log file is generated, it is given a set filename depending on the type of log (see Table 7). Each time a log file is generated, it overwrites the previous log file having the same filename.

The logs are available via anonymous ftp. To access the log file via ftp:

- 1. On any PC connected to the LAN, open a command shell.
- 2. Navigate to the directory that you want to transfer the log file to.
- 3. Enter the following command:

ftp <ipaddress>

where *<ipaddress>* is the IP address of the Interface Manager card.

- 4. Log in with the following credentials:
 - User name: ftp
 - Password: Use your e-mail address

After logging in, a command shell opens displaying the anonymous ftp directory.

- 5. If necessary, use the 1s command to list the contents of the ftp directory.
- 6. Enter the following command to turn on binary transfer mode:

bin

7. Enter the following command to copy the log file to the directory that you navigated to in Step 2:

get <filename>

The filename is determined by the type of log file you are retrieving, as shown in Table 7.

Table 7: Log file types and filenames

Type of Log	Filename
FC interface controller event log	IF_EVENTLOG.XML
FC interface controller stats log	IF_STATS.TXT
FC interface controller trace log	IF_TRACE.TXT
Interface Manager card event log	EventLog.xml
Interface Manager card trace log	TraceLog.xml
Interface Manager card history log	ArchiveLog.xml

8. Use the quit command to logoff the ftp session.

Updating firmware

You can use the CLI to update the firmware of the Interface Manager card and other library hardware. This procedure involves three steps:

1. Use HP StorageWorks Library and Tape Tools (L&TT) to acquire the latest firmware file. You can acquire L&TT at:

http://h18006.www1.hp.com/products/storageworks/ltt/index.html

Refer to the documentation included with L&TT for instructions on how to acquire the latest firmware for your hardware.

- 2. Use ftp to transfer the firmware file to a temporary storage area in the Interface Manager card's memory.
 - a. On any PC connected to the LAN, open a command shell.
 - b. Navigate to the directory that the firmware you downloaded in step 1 is located. Refer to the L&TT documentation for the default location of downloaded firmware files.
 - c. Enter the following command:

```
ftp <ipaddress>
```

where *<ipaddress>* is the IP address of the Interface Manager card.

- d. Log in with the following credentials:
 - User name: ftp
 - Password: Use your e-mail address
- e. After logging in, a command shell opens, displaying the anonymous ftp directory.
- f. If necessary, use the 1s command to list the contents of the ftp directory.
- g. Enter the following command to turn on binary transfer mode:

bin

h. Enter the following command to copy the firmware file to the temporary location in the Interface Manager card's memory:

```
put <filename>
```

where *<filename>* is the filename of the firmware file.

i. Use the quit command to logoff the ftp session.

- 3. Execute one of the following commands to download the firmware file from the Interface Manager card's memory to the appropriate device:
 - download drive
 - download interface
 - download library
 - download mgmt

Note: In the download mgmt command, "mgmt" refers to the Interface Manager card.

Note: Firmware files have a special header that prevents them from being downloaded to the wrong type of device. If the Interface Manager card detects an incorrect firmware type when you execute any of the download commands, it will notify you of the problem and delete the firmware file from the temporary storage location in the card's memory.

Generating support tickets

The Interface Manager card can generate a support ticket for various library components. This feature is only available through the CLI.

You can generate a support ticket for drives, FC interface controllers, the library itself, and the Interface Manager card. The command used specifies the type of support ticket to be generated. When a support ticket is generated, the Interface Manager card saves the file *sticket.ltt* to a temporary location in the Interface Manager card's memory. Use anonymous ftp to retrieve the support ticket, and then use L&TT to view it.

Note: Each time a support ticket is generated, it uses the same filename *(sticket.ltt)* and overwrites the previous support ticket.

To generate a support ticket from the CLI:

- 1. Execute one of the following commands, depending on the type of support ticket to be created:
 - save drive lttsupportticket
 - save interface lttsupportticket
 - save library lttsupportticket
 - save mgmt lttsupportticket

Note: In the save mgmt lttsupportticket command, "mgmt" refers to the Interface Manager card.

The Interface Manager card generates the file *sticket.ltt* and stores it in a temporary location in the Interface Manager card's memory.

- 2. Use ftp to retrieve the *sticket.ltt* file and copy it to a location on your PC or network.
 - a. On any PC connected to the LAN, open a command shell.
 - b. Navigate to the directory that you want to store the support ticket in. This is typically (but not necessarily) the *logs* directory found under the installation directory of L&TT.
 - c. Enter the following command:

```
ftp <ipaddress>
```

where *<ipaddress>* is the IP address of the Interface Manager card.

- d. Log in with the following credentials:
 - User name: ftp
 - Password: Use your e-mail address
- e. After logging in, a command shell opens displaying the anonymous ftp directory.
- f. If necessary, use the 1s command to list the contents of the ftp directory.
- g. Enter the following command to turn on binary transfer mode:

bin

h. Enter the following command to copy the firmware file to the temporary location in the Interface Manager card's memory:

```
get sticket.ltt
```

The file is copied to the directory you navigated to in step b.

- i. Enter quit to logoff the ftp session.
- 3. Use L&TT to view the support ticket. You can acquire L&TT at:

http://www.hp.com/support/tapetools

Refer to the documentation included with L&TT for instructions on how to view a support ticket.

Using Secure Manager functions

Secure Manager for ESL gives the ESL library administrator control over which drives in the library may be accessed by the various backup hosts on the SAN. There are two levels of Secure Manager for ESL implemented with the Interface Manager card:

- Basic Secure Manager does not require a license key and is activated automatically. With Basic Secure Manager, you can configure whether or not a particular host Host Bus Adapter (HBA) can access the library. However, Basic Secure Manager does not allow you to control whether a particular host HBA can see individual components within the library. Basic Secure Manager provides an "all or nothing" level of control. Basic Secure Manager is accessible through the CLI.
- Advanced Secure Manager requires Command View ESL to use and is not available through the CLI. See Secure Manager for ESL for more information.

Accessing basic Secure Manager through the CLI

You can use the CLI to map a Host Bus Adapter (HBA) of a backup host to the library. When you map a host, you give it full access to the entire library. When you unmap a host, you deny it access to the entire library.

To map a host:

1. Use the following command to show a list of all hosts that are known by the system:

```
show host info
```

This command lists all known hosts and assigns each one a host number. You will need the host number to map the host.

The Interface Manager card keeps track of all hosts that attempt to access the library. It is possible that some hosts in the SAN are not recognized by the Interface Manager card. If a host that you need to map is not recognized by the system, use the following command to add the host:

```
create host <nodewwn> <hostname>
```

The arguments for the create host command are as follows:

- **nodewwn**—Specify the node world wide name. World wide names are specified as 16 hex digits. For example, "1234567890ABCDEF" is a well-formed world wide name. This operand is required.
- **hostname**—Specify the name of the host. The host name may contain letters, numbers, and '_' characters. The maximum length for a host name is 19 characters. This operand is required.

After creating a new host, use the show host info command to determine the host number of the new host.

- 2. Use the following commands to map or unmap a host, respectively:
 - map host <host number>
 - unmap host <host number>

where *<host number>* is the number of the host you want to map or unmap that you determined in step 1.

Advanced Features



This chapter explains the advanced features offered by the Interface Manager card and how to license those features. The Interface Manager card supports two optional features that can be licensed separately:

- HP StorageWorks Direct Backup Engine for ESL tape libraries—This feature provides a direct or "serverless" backup solution that streams data directly from an HP disk array to a tape drive in the ESL library without sending data through an application server. The Interface Manager card is required to activate this feature.
- HP StorageWorks Secure Manager for ESL tape libraries—This feature gives the ESL library administrator control over which libraries or drives within a library may be accessed by the various backup hosts on the SAN.

Direct Backup Engine for ESL

The Direct Backup Engine for ESL provides a direct or "serverless" backup solution that streams data directly from an HP-supported disk array to a tape drive in the ESL tape library without sending the data through the application server. This greatly improves performance and eliminates the need for backup servers to keep up with increasingly powerful tape drives.

With the traditional backup method, the backup host server requests the data from the disk array and then resends the data back out to the appropriate tape drive in the library. With Direct Backup Engine for ESL, the backup application on the backup host server sends a command directly to a Fibre Channel (FC) interface controller in the ESL tape library. The FC interface controller then requests data directly from the disk array and sends that data directly to the appropriate tape drive. This process is repeated until the backup job is complete.

Requirements

The following requirements must be met to use Direct Backup Engine for ESL:

- HP StorageWorks ESL9000 Series or ESL E-Series library, operating in a SAN environment, with the following hardware installed:
 - Interface Manager card
 - Up to four (with ESL9000 Series) or six (with ESL E-Series) e2400, e2400-FC 2G, or e2400-160 FC Interface Controllers
- Backup application software that supports serverless backup
- HP disk array
- One or more valid Direct Backup Engine for ESL license keys must be installed for each library using Command View ESL. Each tape drive that will use Direct Backup Engine for ESL must be covered by the LTU (license to use) quantity for each license key. For example, if you have two license keys and one license key has an LTU quantity of four and the other has an LTU quantity of two, then a total of six drives can use Direct Backup Engine for ESL. See Obtaining and installing license keys for more information.

Using Direct Backup Engine for ESL

Before using Direct Backup Engine for ESL, you must obtain and install the license key. See Obtaining and installing license keys for more information.

Configuring the SAN to work with serverless backup is beyond the scope of this documentation. Many of the SAN requirements depend on the backup application used. For instructions on how to set up and use serverless backup, refer to your backup application documentation.

Enabling Direct Backup for ESL on tape drives

Before you can use Direct Backup, you must first indicate which drives will use the feature. The number of drives that can use Direct Backup is determined by the LTU quantity of the license key or keys enabling Direct Backup.

To enable Direct Backup on tape drives:



Caution: Changing the Direct Backup drive configuration may require a reboot of the Interface Manager card. Make sure that no backup operations are in progress before proceeding.

- 1. Start a Command View ESL session. See Starting Command View ESL for instructions.
- 2. From the **Library Selection** tab of the **Launcher** screen, double-click the desired library.
- 3. Click the **Configuration** tab.
- 4. Click the **Direct Backup** item in the treeview to display the **Direct Backup** screen.

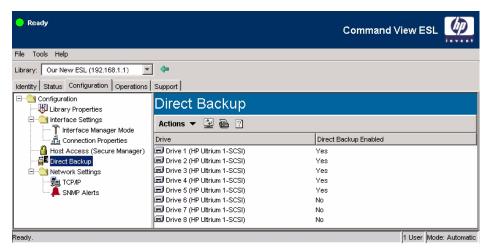


Figure 17: Direct Backup screen

The **Direct Backup** screen displays a list of drives and whether Direct Backup is enabled for each drive.

5. Click **Actions > Edit Direct Backup...** to display the **Direct Backup** dialog box.

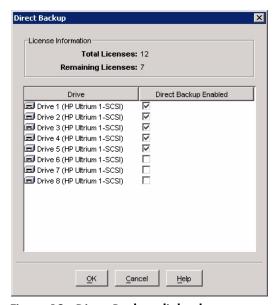


Figure 18: Direct Backup dialog box

- 6. Select the checkbox for each drive to enable Direct Backup on that drive. The total licenses and remaining licenses are displayed at the top of the dialog box. The number of remaining licenses is updated each time you select or deselect a checkbox. If you exceed the total number of licenses, you will not be able to save the configuration.
- 7. Click **OK** to save the configuration.

Secure Manager for ESL

Secure Manager for ESL gives the ESL library administrator control over which devices in the library (drives and robotic controller) may be accessed by the various backup hosts on the SAN. Access can be configured for each FC port on an HBA. Each port of a dual-port HBA must be configured separately.

There are two levels of Secure Manager for ESL implemented with the Interface Manager card:

- Basic Secure Manager—does not require a license key and is activated automatically. With Basic Secure Manager, you can configure whether or not a particular FC port of a host Host Bus Adapter (HBA) can access the library. However, Basic Secure Manager does not allow you to control whether this FC port can see individual components within the library. Basic Secure Manager provides an "all or nothing" level of control.
- Advanced Secure Manager—requires a license key before it can be used. Advanced Secure Manager provides the same functionality as Basic Secure Manager, but adds more granular control over access.

With Advanced Secure Manager, you can configure which drives in the library each FC port of the host HBA is allowed to access. This level of control effectively partitions the library's resources into user-defined zones that can be allocated to certain host HBA FC ports on the SAN, thus reducing the possibility of access conflicts and errors.

Requirements

The following requirements must be met to use Secure Manager for ESL:

- HP StorageWorks ESL9000 Series or ESL E-Series library, operating in a SAN environment, with the following hardware installed:
 - Interface Manager card
 - Up to four (with ESL9000 Series) or six (with ESL E-Series) e2400, e2400-FC 2G, or e2400-160 FC Interface Controllers
- A valid license key is required to use Advanced Secure Manager for ESL. See Obtaining and installing license keys for more information.

Using Secure Manager for ESL

You must use Command View ESL to configure Advanced Secure Manager for ESL. To configure Secure Manager ESL:

- 1. Start a Command View ESL session. See Starting Command View ESL for instructions.
- 2. From the **Library Selection** tab of the **Launcher** screen, double-click the desired library.
- 3. Click the **Configuration** tab.
- 4. Click the **Host Access (Secure Manager)** item in the treeview to display the **Secure Manager** screen.

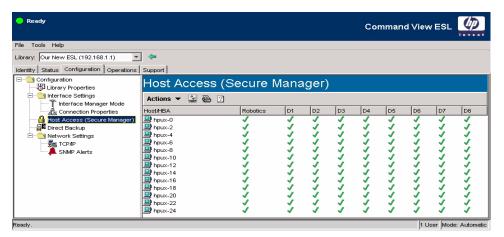


Figure 19: Secure Manager screen

The left column of the **Secure Manager** screen displays a list of host HBAs that have recently logged into the FC interface controllers. The remaining columns correspond to the devices within the library (robotics and drives 1-8). A green check in a column indicates that the corresponding host HBA has access to that device. At this point, you have several options:

- Adding or removing a host/HBA from the list
- Editing the host HBA alias
- Viewing host HBA properties
- Configuring access for a host HBA
- Viewing the device map

Adding or removing a host/HBA from the list

If the host HBA you want to configure is not shown in the list, you must add it manually. There are two ways to add a Host/HBA to the list: To add a host HBA to the list:

- 1. Click **Actions > Edit Host/HBA Access...** to open the **Edit Host/HBA Access** dialog.
- 2. Do one of the following:

If the Host/HBA you are adding has already been detected by Command View ESL:

- a. Click **Actions > Add Known Host/HBA...** to open the **Add Known Host/HBA** dialog.
- b. Select the Host/HBA(s) to add and click **OK** to return to the **Edit Host/HBA Access** dialog.

If the Host/HBA you are adding is new:

- a. Click **Actions > Add New Host/HBA...** to open the **Add New Host/HBA** dialog.
- b. Enter the name (alias), World Wide Node Name, and World Wide Port Name of the Host/HBA in the respective text boxes and click **OK** to return to the **Edit Host/HBA Access** dialog.
- 3. Configure Host/HBA access. Do one of the following:
 - If you are using Basic Secure Manager, no further configuration is necessary. Click **OK** to close the **Edit Host/HBA Access** dialog and return to the **Secure Manager** screen. The Host/HBA you just added is displayed in the list and has full access to all devices in the library.

■ If you are using Advanced Secure Manager, find the host HBA you just added in the list. In the same row, select the checkbox for each device you want the Host/HBA to have access to. Click **OK** to close the **Edit**Host/HBA Access dialog and return to the **Secure Manager** screen. The Host/HBA you just added is displayed in the list and has access to the devices you specified.

Editing the host HBA alias

To specify a "friendly" name (alias) for a particular host HBA:

- 1. Click **Actions > Edit Host/HBA Access...** to open the **Edit Host/HBA Access** dialog.
- In the Edit Host/HBA Access dialog, select the Host/HBA to edit and click Actions > Edit Host/HBA Name... to display the Edit Host/HBA Name dialog box.
- 3. Enter the desired alias and click **OK** to return to the **Edit Host/HBA Access** dialog.
- 4. Click **OK** to return to the **Secure Manager** screen.

Viewing host HBA properties

To view the properties of the host HBA:

- 1. Select the Host/HBA in the list.
- 2. Click **Actions > Properties...** (or double-click the Host/HBA name in the list) to display the **Host/HBA Properties** dialog.

Configuring access for a host HBA

To configure access for all of the Host/HBAs in the list:

- 1. Verify that the list contains all of the Host/HBAs for which you want to configure access. If any Host/HBAs are missing, see Adding or removing a host/HBA from the list for instructions on how to add a Host/HBA.
- 2. Click **Actions > Edit Host/HBA Access...** to open the **Edit Host/HBA Access** dialog.
- 3. For each Host/HBA, select the checkbox for each device you want the Host/HBA to have access to. Click **OK** when finished.

Note: If you are using Basic Secure Manager, you cannot specify access to individual devices. For each Host/HBA, you must either select all the devices in that row, or deselect all the devices in that row. Remember that Basic Secure Manager provides "all or nothing" access to the entire library, not specific devices within the library.

Note: You can copy the access configuration from one Host/HBA to another. Select the "source" Host/HBA with the configuration you want to copy and press **Ctrl+C** (or click the **Copy** button at the top of the dialog box) to copy the configuration. Then click the "destination" Host/HBA and press **Ctrl+V** (or click the **Paste** button at the top of the dialog box) to copy the configuration.

Viewing the device map

The device map shows how a particular Host/HBA "sees" the configuration within a library. The device map displays all of the devices in the library in the first column. The second and third columns display the FC port and LUN information respectively for the corresponding device, as it appears to that Host/HBA. The device map is displayed in the Host/HBA Properties dialog. To view a device map:

- 1. Select the Host/HBA in the list.
- 2. Click **Actions > Properties...** (or double-click the Host/HBA name in the list) to display the **Host/HBA Properties** dialog.

Obtaining and installing license keys

Complete the following steps to obtain and install your license key(s):

- 1. **Purchase the license(s)**. You may have already purchased the additional licensable features when you ordered the ESL library. If not, visit www.hp.com or contact your HP authorized reseller for purchasing information.
 - After purchasing the license(s), you will receive one or more Software Entitlement Certificates that show the HP order number, the product number and name, and the quantity ordered.
- 2. **Obtain the license key(s)**. Fill out the required information and follow the instructions on the Software Entitlement Certificate(s) to obtain your license keys. HP generates the license key based on the HP order number and the

serial number of the library that the key will be installed in. HP will provide you with the license keys via whichever method you specified on the Software Entitlement Certificate (online, e-mail, or fax).

3. Use Command View ESL to Install the license key(s) for your library. This step is described in detail in the Installing the license keys section.

Installing the license keys

Before installing your license keys, keep in mind the following:

- You must use Command View ESL to install each license key for the library having the serial number used to obtain the key. The license cannot be installed for a different library.
- License keys cannot be transferred.

Each license key must be installed separately using the License Manager of Command View ESL. To install a license key:

- 1. Start a Command View ESL session. Refer to Starting Command View ESL for instructions on how to do this.
- 2. From the **Library Selection** tab of the **Launcher** screen, click the **License Key Summary** tab.
- 3. Click **Actions > Add New License Key...** to display the **Add License Key** dialog box.
- 4. Enter the license key in the provided text box and click **OK**. The new license key is added to the **License Key Summary** screen.

For more information about using the License Manager, see License Key Summary tab.

Troubleshooting

This chapter lists several common problems and how to resolve them. For additional support, go to:

http://www.hp.com/support/cvesl.

Table 8: ESL9000 Series issues

Symptom	Possible Cause	Solution
Command View ESL server does not detect the Interface Manager card	Bad network connection	Verify that the Interface Manager card and the management station are correctly connected to the LAN.
	Interface Manager card not powered up or in ready state	Power up the library. Observe status and link LEDs. For a description of LED diagnostic codes, refer to the "Troubleshooting" chapter of the HP StorageWorks Interface Manager and Command View ESL Installation Guide.
	Incorrect IP address	Verify that the correct IP address of the Interface Manager card is entered in Command View ESL.
		1. See "Getting or Setting the Interface Manager IP Address" in Chapter 3 of the HP StorageWorks Interface Manager and Command View ESL Installation Guide to obtain the correct IP address.
		See Adding or removing a library to configure Command View ESL with the correct IP address.

Symptom	Possible Cause	Solution
Interface Manager card does not detect one or more FC interface controllers	Bad network connection	Verify that the Interface Manager card is properly connected to the FC interface controllers and that the cables are good. See the HP StorageWorks Interface Manager and Command View ESL Installation Guide for more information.
	Incorrect firmware revision	Make sure that the FC interface controllers have the latest firmware revision. Check http://www.hp.com/support for the latest firmware for your devices.
	Defective Interface Manager card or FC interface controller	Observe status and link LEDs. Replace defective card or controller. For a description of LED diagnostic codes, refer to the "Troubleshooting" chapter of the HP StorageWorks Interface Manager and Command View ESL Installation Guide.

Symptom	Possible Cause	Solution
Interface Manager card does not detect drives or library	SCSI cables not connected properly	Check SCSI cabling.
	FC cables (e2400-FC 2G only) not connected properly or damaged	Check FC cables and replace if necessary.
	SCSI settings or termination not set properly	Check the SCSI settings for the device.Check that the SCSI bus is properly terminated.
	Timing issues	Reset the corresponding FC interface controller.
	Drive not powered up or in ready state	Troubleshoot drive.
Command View ESL does not run in the browser	Incompatible browser version or Java support not enabled	Make sure you are using a minimum of Microsoft Internet Explorer v6.0 SP1 or later, or Netscape Navigator v6.2 or later.
		Make sure that Java support is enabled in the browser.
	Java Runtime Environment (JRE) not installed	Download and install the Java 2 Platform, Standard Edition plugin v1.4.2_02 or later from http://wwws.sun.com/software/download/technologies.html .
	Bad network connection or network down	Check all physical network connections. If the connections are good, contact your network administrator.
		 Ping the management station. If pinging fails and the IP address is correct, contact your network administrator.
	Wrong IP address	Check the IP address of the management station. On the management station, open a command shell and enter <code>ipconfig</code> . You must use this IP address (or the network name of the management station) in the URL to access Command View ESL.
	Management station not running, or Command View ESL service not running on management station.	 Check to see if the management station is operational. Use the Services applet to verify that the Command View ESL service is running on the management station. Click Start > Settings > Control Panel > Administrative Tools > Services.

Table 9: ESL E-Series issues

Symptom	Possible Cause	Solution
Command View ESL server does not detect the Interface Manager card	After powering up the library, it can take up to ten minutes for Command View ESL to detect the Interface Manager card.	This is a normal delay. Wait for ten minutes and try again.
	Bad network connection	Verify that the library and the management station are correctly cabled.
	Interface Manager card not powered up or in ready state	Power up the library. Observe status and link LEDs. For a description of LED diagnostic codes, refer to the "Troubleshooting" chapter of the HP StorageWorks Interface Manager and Command View ESL Installation Guide.
	Incorrect IP address	Verify that the correct IP address of the library is entered in Command View ESL.
		 Refer to the HP StorageWorks ESL E-Series Tape Library User Guide for instructions on determining the library IP address.
		See Adding or removing a library to configure Command View ESL with the correct IP address.
	Defective Cabinet Controller	Call HP Service.
Interface Manager card does not detect one or more FC interface controllers	Bad network connection	Verify that the Interface Manager card is properly connected to the library's internal LAN and that the cables are good. See the HP StorageWorks ESL E-Series Tape Library User Guide for more information.
	Incorrect firmware revision	Make sure that the FC interface controllers have the latest firmware revision. Check http://www.hp.com/support for the latest firmware for your devices.
	Defective Interface Manager card or FC interface controller	Observe status and link LEDs. Replace defective card or controller. For a description of LED diagnostic codes, refer to the "Troubleshooting" chapter of the HP StorageWorks Interface Manager and Command View ESL Installation Guide.

Symptom	Possible Cause	Solution
Interface Manager card does not detect drives or library	SCSI cables not connected properly	Check SCSI cabling.
	FC cables (e2400-FC 2G only) not connected properly or damaged	Check FC cables and replace if necessary.
	SCSI settings or termination not set properly	Check the SCSI settings for the device.Check that the SCSI bus is properly terminated.
	Timing issues	Reset the corresponding FC interface controller.
	Drive not powered up or in ready state	Troubleshoot drive.
Command View ESL does not run in the browser	Incompatible browser version or Java support not enabled	 Make sure you are using a minimum of Microsoft Internet Explorer v6.0 SP1 or later, or Netscape Navigator v6.2 or later. Make sure that Java support is enabled in the browser.
	Java Runtime Environment (JRE) not installed	Download and install the Java 2 Platform, Standard Edition plugin v1.4.2_02 or later from http://wwws.sun.com/software/download/technologies.html .
	Bad network connection or network down	 Check all physical network connections. If the connections are good, contact your network administrator.
		Ping the management station. If pinging fails and the IP address is correct, contact your network administrator.
	Wrong IP address	Check the IP address of the management station. On the management station, open a command shell and enter <code>ipconfig</code> . You must use this IP address (or the network name of the management station) in the URL to access Command View ESL.
	Management station not running, or Command View ESL service not running on management station.	 Check to see if the management station is operational. Use the Services applet to verify that the Command View ESL service is running on the management station. Click Start > Settings > Control Panel > Administrative Tools > Services.

CLI Command Reference



This chapter provides an alphabetical reference of CLI commands used with the Interface Manager card.

User commands

The following commands are available to all users. Click a command name in the table to jump to the description of that command.

```
add directbackup set system contact email show interface targetport alpa set system contact name delete directbackup set system contact pager download interface set system contact pager download drive set system location show interface targetport mode show ilterface targetport mode show ilterface targetport speed show ilterface show ilterface show ilterface show ilterface show ilterface targetport speed show ilterface targetport speed show ilterface show ilterface show ilterface show ilterface s
```

add directbackup

Description

Use this command to activate the direct backup licensed feature on one or more tape drives. To use this command, the license key for the direct backup licensed feature must have been entered, and there must be unused units of this feature. To move a unit of the direct backup advanced feature from one tape drive to another, that unit must first be freed using the delete directbackup command. If more tape drives are specified than there are direct backup licensed features available, the command will fail, and no changes will be made.



Caution: Using this command could force a reboot of some interfaces. Make sure that no backup jobs are in progress before running this command.

Syntax

add directbackup <drive_num>

Availability

All users and modes

Operands

<drive num>

Specify the tape drive on which the direct backup

feature will be activated.

The direct backup licensed feature may be activated on all tape drives by specifying "all" for this operand.

This operand is required.

Examples

To activate the direct backup feature on all tape drives:

/>add directbackup all Caution: Adding direct backup could force a reboot of some interfaces and will terminate all backup operations involving the rebooting interfaces.

Do you really want to add a direct backup?

Committing configuration...done

Currently, 8 of 8 units of the direct backup feature are being used

To activate the direct backup feature on tape drive 1:

/>add directbackup 1

Caution: Adding direct backup could force a reboot of some interfaces and will terminate all backup operations involving the rebooting interfaces.

Do you really want to add a direct backup?

Committing configuration...done Currently, 1 of 8 units of the direct backup feature are being used

See Also

show directbackup

delete directbackup

create host

Description Use this command to create a reference to a Host Bus Adapter (HBA). This should

only be used for hosts not currently connected to any interfaces.

If the specified host has already been created using the specified node world wide name and port world wide name, no changes will be made. If there already exists a

host with the specified host name, no changes will be made.

Syntax create host <nodewwn> <nodewwpn> <hostname>

Availability All users and modes

Operands < nodewwr> Specify the node world wide name, World wide names

are specified as 16 hex digits. For example,

"1234567890ABCDEF" is a well-formed world wide

name.

This operand is required.

<nodewwpn> Specify the node world wide port name, World wide

port names are specified as 16 hex digits. For example, "1234567890ABCDEF" is a well-formed world wide

name.

This operand is required.

<hostname> Specify the name of the host. The host name may

contain letters, numbers, and '_' characters. The maximum length for a host name is 19 characters.

This operand is required.

Examples To create the host with node world wide name 10000E002020C69, world wide port

Committing configuration...done

See Also unmap host

set host name

show host name

delete directbackup

Description

Use this command to delete the direct backup licensed feature from one or more tape drives. To use this command, the license key for the direct backup licensed feature must have been entered.

If the specified tape drives do not have direct backup activated, no changes will be made for those drives, but changes will be made for other specified drives.



Caution: Using this command could force a reboot of some interfaces. Make sure that no backup jobs are in progress before running this command.

Syntax

delete directbackup <drive_num>

Availability

All users and modes

Operands

<drive num>

Specify the tape drive on which the direct backup feature will be deleted.

The direct backup licensed feature may be deleted on all tape drives by specifying "all" for this operand.

This operand is required.

Examples

To delete the direct backup feature from all tape drives:

```
/>delete directbackup all
```

Caution: Deleting direct backup could force a reboot of some interfaces and will terminate all backup operations involving the rebooting interfaces.

Do you really want to delete a direct backup? y

Committing configuration...done

Currently, 0 of 8 units of the direct backup feature are being used

To delete the direct backup feature from tape drive 2:

/>delete directbackup 2

Caution: Deleting direct backup could force a reboot of some interfaces and will terminate all backup operations involving the rebooting interfaces.

Do you really want to delete a direct backup? y

Committing configuration...done

Currently, 1 of 8 units of the direct backup feature are being used

See Also

show directbackup

add directbackup

download interface

Description

Use this command to download the images of a firmware file to one or more FC interface controllers.

Firmware files can be retrieved from the Internet using HP StorageWorks Library and Tape Tools. Before using this command, a firmware file must have been transferred to the Interface Manager card's firmware repository via FTP. See Updating firmware for more information.



Caution: Downloading firmware will force a reboot of the interface. Make sure that no backup jobs are in progress before running this command.

Syntax

download interface <interface_num> [force]

Availability

All users and modes

Operands

<interface_num>
Specify the interface number.

All of the interfaces may be rebooted by specifying "all"

for this operand.

This operand is required.

force

Specify force to skip the prompt asking if you are sure

you want to download the firmware.

This operand is optional.

Examples To download the firmware repository file to all interfaces:

```
/>download interface 1
Downloading interface firmware will cause a reboot of the
interface, and will cause any currently running backups to
fail. Do you wish to continue (press y/n)? y
Downloading fimrware to Interface Card 1...
Checking download status until status is download complete.
State: IN-PROGRESS Download Percentage: 10
State: IN-PROGRESS Download Percentage: 20
State: IN-PROGRESS Download Percentage: 25
                                    Download Percentage: 25
State: IN-PROGRESS
                                    Download Percentage: 30
State: IN-PROGRESS
State: IN-PROGRESS
State: IN-PROGRESS
                                    Download Percentage: 40
Download Percentage: 50
State: REBOOTING
                                    Download Percentage: 60
State: REBOOTING
                                    Download Percentage: 70
State: REBOOTING
State: REBOOTING
                                   Download Percentage: 80
                                    Download Percentage: 90
Success!
```

See Also

download drive

download mgmt

download drive

Description Use this command to download the images of a firmware file to one or more

interfaces.

Firmware files can be retrieved from the Internet using HP StorageWorks Library and Tape Tools. Before using this command, a firmware file must have been transferred to the Interface Manager card's firmware repository via FTP. See Updating firmware for

more information.

Syntax download drive <drive_num> [force]

Availability All users and modes

Operands < drive_num> Specify the drive number. All of the drives may be

downloaded by specifying "all" for this operand.

This operand is required.

force Specify force to skip the prompt asking if you are sure

you want to download the firmware.

This operand is optional.

Examples To download the firmware repository file to all drives:

```
/>download drive 1
Downloading drive firmware will cause a reboot of the
drive, and will cause any currently running backups to
fail. Do you wish to continue (press y/n)? y
Downloading firmware to drive 1...
Checking download status until status is download complete
State: IN-PROGRESS Download Percentage: 10
State: IN-PROGRESS Download Percentage: 20
State: IN-PROGRESS Download Percentage: 25
State: IN-PROGRESS
                                     Download Percentage: 25
                                    Download Percentage: 30
Download Percentage: 40
Download Percentage: 50
State: IN-PROGRESS
State: IN-PROGRESS
State: IN-PROGRESS
State: REBOOTING
                                     Download Percentage: 60
State: REBOOTING
                                     Download Percentage: 70
                               Download Percentage: 80
State: REBOOTING
State: REBOOTING
                                     Download Percentage: 90
Success!
```

See Also

download interface

download mgmt

download mamt

Description

Use this command to download the image of a firmware file to the Interface Manager card.

Firmware files can be retrieved from the Internet using HP StorageWorks Library and Tape Tools. Before using this command, a firmware file must have been transferred to the Interface Manager card's firmware repository via FTP. See Updating firmware for more information.



Caution: Downloading firmware will force a reboot of the Interface Manager card. Make sure that no backup jobs are in progress before running this command.

Syntax

download mgmt [force]

Availability

All users and modes

Operands

force

Specify force to skip the prompt asking if you are sure

you want to download the firmware.

This operand is optional.

Examples

To download firmware to the Interface Manager card:

/>download management

Downloading Interface Manager firmware will cause a reboot of the Interface Manager, will end the current CLI session, and you will have to log on again.

Do you wish to continue (press y/n)? y

Downloading firmware to the Interface Manager....done

See Also

download drive

download interface

download library

Description

Use this command to download the image of a firmware file to the library.

Firmware files can be retrieved from the Internet using HP StorageWorks Library and Tape Tools. Before using this command, a firmware file must have been transferred to the Interface Manager card's firmware repository via FTP. See Updating firmware for more information.



Caution: Downloading firmware will force a reboot of the library and all of its devices. Make sure that no backup jobs are in progress before running this command.

Syntax

download library [force]

Availability

All users and modes

Operands

force

Specify force to skip the prompt asking if you are sure

you want to download the firmware.

This operand is optional.

Examples

To download firmware to the library:

```
/>download library
Downloading library firmware will cause a reboot of the
drive, and will cause any currently running backups to
fail. Do you wish to continue (press y/n)? y
Downloading firmware to the library...
Checking download status until status is download complete
                                 Download Percentage: 10
State: IN-PROGRESS
State: IN-PROGRESS
State: IN-PROGRESS
                                Download Percentage: 20
                                Download Percentage: 25
State: IN-PROGRESS
                                Download Percentage: 30
                                Download Percentage: 40
State: IN-PROGRESS
State: IN-PROGRESS
                                Download Percentage: 50
State: REBOOTING
                                Download Percentage: 60
State: REBOOTING
                                Download Percentage: 70
State: REBOOTING
                                Download Percentage: 80
State: REBOOTING
                                 Download Percentage: 90
Success!
```

See Also

download drive

download mgmt

map host

Description Use this command to provide a host with access to all of the current drives.



Caution: Using this command could force a reboot of some interfaces. Make sure that no backup jobs are in progress before running this command.

Syntax map

map host <host_num>

Availability

All users and modes

Operands

<host num>

Specify the host number This operand is required.

Examples To give hos

To give host 1 access to all drives:

/>map host 1

Caution: Mapping hosts coultd force a reboot of some interfaces and will terminate all backup operations involving the rebooting

Do you really want to map the host? y

Committing configuration...done

See Also

unmap host

set host name

show host name

reboot all

Description Use this command to reboot the Interface Manager card and all interfaces.



Caution: To avoid loss of data, make sure that all backup jobs have completed before executing this command.

Syntax

reboot all [force]

Availability

All users and manual mode only

Operands fo

orce

Specify force to skip the prompt asking if you are sure you want to reboot the Interface Manager card and all

interfaces.

This operand is optional.

Examples

To reboot the Interface Manager card and all interfaces:

```
/>reboot all
Caution: Rebooting the Interface Manager and all interfaces could
take up to XX seconds, will terminate all backup operations, and
will require you to log on again to use the CLI.
Do you really want to reboot everything (y/n)? y
Rebooting interfaces......done
Rebooting the Interface Manager
```

To reboot the Interface Manager card and all interfaces, skipping the reboot prompt:

```
/>reboot all force
Rebooting interfaces.....done
Rebooting the Interface Manager
```

See Also

reboot interface

reboot mgmt

reboot interface

Description

Use this command to reboot one or more interfaces. After entering this command, you will be prompted to input whether you are sure you want to reboot the interfaces.



Caution: Make sure that an interface is not involved in any backup operations before rebooting it.

Syntax

reboot interface <interface_num> [force]

Availability

All users and manual mode only

Operands

<interface_num>
Specify the interface number. All of the interfaces may

be rebooted by specifying "all" for this operand.

This operand is required.

force

Specify force to skip the prompt asking if you are sure

you want to reboot the interface(s).

This operand is optional.

Examples

To reboot interface 1:

```
/>reboot interface 1
Caution: Rebooting interfaces could take up to XX seconds and will terminate all backup operations involving the rebooting interfaces.

Do you really want to reboot the interface(s) (y/n)? y
Rebooting interfaces......done
```

To reboot all interfaces, skipping the reboot prompt:

```
/>reboot interface all force
Rebooting interfaces.....done
```

See Also

```
reboot all
reboot mgmt
```

reboot mgmt

Description

Use this command to reboot the Interface Manager card. After entering this command, you will be prompted to input whether you are sure you want to reboot the Interface Manager card.



force

Caution: To avoid loss of data, make sure that all backup jobs have completed before executing this command.

Syntax

reboot mgmt [force]

Availability

All users and manual mode only

Operands

Specify force to skip the prompt asking if you are sure

you want to reboot the Interface Manager card.

This operand is optional.

Examples

To reboot the Interface Manager card:

```
/>reboot mgmt Caution: Rebooting the Interface Manager could take up to XX seconds, and you will have to log on again to use the CLI. Do you really want to reboot the Interface Manager (y/n)? y Rebooting the Interface Manager
```

To reboot the Interface Manager card, skipping the reboot prompt:

/>reboot mgmt force Rebooting the Interface Manager

See Also

reboot all

reboot interface

restore interface defaults

Description Use this command to restore interfaces to their factory defaults.



Caution: Using this command will force a reboot of the interface. Make sure that no backup jobs are in progress before running this command.

Syntax

restore interface defaults <interface_num>

Availability

All users and manual mode only

Operands <

<interface num>

Specify the interface number that will be restored to factory defaults. All of the interfaces may be restored to factory defaults by specifying "all" for this operand.

This operand is required.

Examples

To restore the factory defaults on interface 1:

/>restore interface defaults 1 Committing configuration...done

The interface(s) must be rebooted before the new configuration

will take effect.

To restore the factory defaults on all interfaces:

/>restore interface defaults all Committing configuration... done

The interfaces(s) must be rebooted before the new configuration

will take effect.

See Also

setup

restore system config

Description

Use this command to restore the system configuration so that it matches the last saved configuration. The system configuration includes all Interface Manager card, interface, and licensed feature configuration.

Before using this command, the system configuration must have been saved using the save system config command.

After entering this command, you will be prompted to input whether you are sure you want to restore the system configuration.



Caution: This command may cause a reboot of one or more interfaces, causing backup operations to terminate, so make sure that there are no backup operations in process when this command is executed.

Syntax

restore system config [force]

Availability

All users and auto mode only

Operands

force

Specify force to skip the prompt asking if you are sure you want to restore the system configuration to the last

saved configuration.

This operand is optional.

Examples

To restore the system configuration:

/>restore system config Caution: Restoring the system configuration could take up to XX seconds and may cause interfaces to reboot, terminating backup operations involving the rebooting interfaces. Do you really want to restore the system configuration (y/n)? y Committing configuration...done Rebooting interfaces......done

To restore the system configuration, skipping the prompt:

```
/>restore system config force
Committing configuration...done
Rebooting interfaces......done
```

See Also

save system config

save interface log

Description Use this command to save the boot status page, event log, stats log, and trace log to

a single file in the Interface Manager card's log repository. This file can be retrieved

via FTP.

Syntax save interface log <interface_num>

Availability All users and modes

Operands <interface_num> Specify the number of the interface.

This operand is required.

Examples To save the log for interface 1:

/>save interface log 1 Retrieving and saving log.....done

You can access the file /im/xfer/HP_INTERFACE_LOG via FTP.

See Also save mgmt log

save interface lttsupportticket

save drive lttsupportticket

Description Use this command to generate an L&TT support ticket for a drive. The Interface

Manager card will place the support ticket in an anonymous FTP directory, and may be transferred from the Interface Manager card's firmware repository via FTP. The user should log in as anonymous, and they will automatically get a shell in the

anonymous FTP directory.

Syntax save drive lttsupportticket <drive_num>

Availability All users and modes

Operands < drive_num> Specify a drive number. Information for the selected

drive is displayed in the support ticket.

This operand is required.

Examples To generate a support ticket for the 3rd drive in the ESL library:

/>save drive lttsupportticket 3
Generating support ticket...done

You can get your support ticket by using anonymous FTP.

See Also save interface lttsupportticket

save library lttsupportticket

save interface lttsupportticket

Description Use this command to generate an L&TT support ticket for a FC interface controller.

The Interface Manager card will place the support ticket in an anonymous FTP directory, and may be transferred from the Interface Manager card's firmware repository via FTP. The user should log in as anonymous, and they will automatically

get a shell in the anonymous FTP directory.

Syntax save interface lttsupportticket <interface_num>

Availability All users and modes

Operands < interface_num > Specify an interface number. Information for the selected

FC interface controller is displayed in the support ticket.

This operand is required.

Examples To generate a support ticket for the interface 3:

/>save interface lttsupportticket 3 Generating support ticket...done You can get your support ticket by using anonymous FTP.

See Also save drive lttsupportticket

save library lttsupportticket

save library lttsupportticket

Description Use this command to generate an L&TT support ticket for a library. The Interface

Manager card will place the support ticket in an anonymous FTP directory, and may be transferred from the Interface Manager card's firmware repository via FTP. The user should log in as anonymous, and they will automatically get a shell in the

anonymous FTP directory.

Syntax save library lttsupportticket

Availability All users and modes

Operands none

Examples To generate a support ticket for the ESL library:

/>save library lttsupportticket Generating support ticket...done You can get your support ticket by using anonymous FTP.

See Also save drive lttsupportticket

save interface lttsupportticket

save mgmt lttsupportticket

Description Use this command to generate an L&TT support ticket for the Interface Manager

card. The Interface Manager card will place the support ticket in an anonymous FTP directory, and may be transferred from the Interface Manager card firmware repository via FTP. The user should log in as anonymous, and they will automatically

get a shell in the anonymous FTP directory.

Syntax save mgmt lttsupportticket

Availability All users and modes

Operands none

Examples To generate a support ticket for the Interface Manager card:

/>save mgmt lttsupportticket Generating support ticket...done You can get your support ticket by using anonymous FTP.

See Also save drive 1ttsupportticket

save interface lttsupportticket
save library lttsupportticket

save mgmt log

Description Use this command to save a management log to a file in the Interface Manager

card's log repository. This file can be retrieved via FTP.

Syntax save mgmt log <filename>

Availability All users and modes

<filename> Specify the name of the log file. This name represents Operands

the name of the file that will be placed in the Interface Manager card's log repository. Valid names include

event, trace, history, or all.

This operand is required.

Examples To save the event log for the Interface Manager card:

/>save mgmt log event

Retrieving and saving log....done
You can access the file /im/xfer/EventLog.xml via FTP.

See Also save interface log

save system config

Description Use this command to save the system configuration so that it can be restored at a

later time using the restore system config command. The system configuration includes all Interface Manager card, interface, and licensed feature configuration. This command will overwrite any previously saved system

configuration. After entering this command, you will be prompted to input whether

you are sure you want save the system configuration.

Syntax save system config [force]

Availability All users and modes

Operands force Specify force to skip the prompt asking if you are sure

you want to save the current system configuration.

This operand is optional.

Examples To save the system configuration:

/>save system config Caution: Saving the system configuration will overwrite the last saved system configuration.

Do you really want to save the system configuration (y/n)? y

Saving the system configuration...done

To save the system configuration, skipping the prompt:

/>save system config force Saving the system configuration...done

See Also restore system config

set host name

Use this command to give a host HBA a name. A name is applied to a host using Description

the number of that host as it appears when using the show host name "all"

command. If another host already has the specified name, no changes will be made because every host name must be unique. If the specified host already has a name, the new name will be applied, and all resource mapping pools to which the host had

been added will be updated to reflect the new name.

set host name <index> <hostname> Syntax

Availability All users and modes

Specify the number of the host to be named. Operands <index>

<hostname>

Specify the name of the host. The host name may contain letters, numbers, and '_' characters. The maximum length for a host name is 19 characters.

This operand is required.

Examples To set the name of host 1 to "myhost1":

> />set host name 1 my_host1 Committing configuration...done

See Also show host name

set interface hostport alpa

Description Use this command to set the ALPA for an interface port when that port's addressing

mode is set to hard addressing. If the interface port's mode is not set to hard addressing, the ALPA will be saved and used when the addressing mode is changed

to hard addressing.

Syntax set interface hostport alpa <interface_num> <port_num> <address>

Availability All users and manual mode only

Operands *<interface num>* Specify the number of the interface. The ALPA may be

changed for all interfaces by specifying "all" for this

operand.

This operand is required.

<port_num>
Specify the number of the port. The ALPA may be

changed for all ports by specifying "all" for this

operand.

This operand is required.

<address> Specify the ALPA for the interface port. The ALPA may

be either in hex notation or base 10. The hex notation must include the leading "0x", and letter digits may be in upper or lower case. For example, to set the ALPA to 31, this operand could be either 0x1F or 0x1f in hex

notation or 31 in base 10.

This operand is required.

Examples To set the ALPA on port 1 of interface 1 to 15:

/>set interface hostport alpa 1 1 15
Committing configuration...done

See Also show interface hostport alpa

ALPA matrix

set interface hostport connection

Description Use this command to set the connection type for one or more interfaces. The connections are either fabric or direct connect.

 \wedge

Caution: Using this command will force a reboot of all interfaces. Make sure that no backup jobs are in progress before running this command.

Syntax set interface hostport connection fabric direct

Availability All users and Auto mode only

Operands fabric | direct Specify the connection type as fabric or direct.

This operand is required.

Examples To set the connection type of all interfaces to "fabric":

/>set interface hostport connection fabric

Committing configuration...done

The interface(s) must be rebooted for this command to take effect.

See Also show interface hostport connection

set interface hostport mode

Description Use this command to set the port mode for one or more interfaces. If the interface

port mode is set to hard addressing, the interface will be given a default ALPA of Oxef (31 decimal). Use the set interface hostport alpa command to

change the ALPA for that interface.

Syntax set interface hostport mode <interface_num> <port_num> hard|soft|nport

Availability All users and manual mode

Operands < interface_num> Specify the number of the interface. The mode may be

changed for all interfaces by specifying "all" for this

operand.

This operand is required.

<port_num>
Specify the number of the port. The mode may be

changed for all ports by specifying "all" for this

operand.

This operand is required.

may be either **hard** for hard addressing, **soft** for soft

addressing, or **nport** for fabric addressing.

This operand is required.

Examples To set the port mode of ports on all interfaces to soft addressing:

/>set interface hostport mode all all soft Committing configuration...done

The interface(s) must be rebooted for this command to take effect.

See Also show interface hostport mode

show interface hostport alpa set interface hostport alpa

set interface hostport speed

Description

Use this command to set the port speed for one or more interfaces. The available port speeds are 1 Gbps or 2 Gbps. In automatic mode, changing the interface hostport speed applies to all ports on all interfaces.



Caution: Using this command in automatic mode will force a reboot of all interfaces. Make sure that no backup jobs are in progress before running this command.

Syntax

set interface hostport speed [<interface_num>] [<port_num>] 1|2

Availability

All users and modes

Operands

<interface_num>
Specify the number of the interface. The speed may be

changed for all interfaces by specifying "all" for this

operand.

This operand is required only in manual mode.

<port_num>
Specify the number of the port. The speed may be

changed for all ports by specifying "all" for this

operand.

This operand is required only in manual mode.

1|2

Specify 1 or 2 Gbps port speed.

This operand is required.

Examples

To set the port speed of all ports on all interfaces to 2 Gbps (this example assumes that you are using manual mode):

/>set interface hostport speed all all 2 Committing configuration...done

The interface(s) must be rebooted for this command to take effect.

See Also

show interface hostport speed

set mgmt clock

Description Sets the date and time on the Interface Manager card.

set mgmt clock <time> Syntax Availability All users and modes

Operands Specify the date and time as a string in the format: <time>

mmddhhmmyy

where:

mm is the month, valid values are 01-12 dd is the date, valid values are 01-31 hh is the hour, valid values are 00-23 mm is minutes, valid values are 00-59 yy is the year, valid values are 00-37

This operand is required.

To change the current date and time on the Interface Manager card to February 27, 2001 12:30:00: Examples

/>set mgmt clock 0227123001 Committing configuration...done.

See Also show mgmt clock

set mgmt password

Description Use this command to set the password for the current user. This command checks for

a strong password and warns if the password is not a strong password (although it does not require a strong password). After using this command, the new password

must be used to log in to the CLI.

Syntax set mgmt password

Availability All users and modes

Operands none

Examples To change the password to "mypassword":

/> set mgmt password

Changing password for user cliadmin

New UNIX password: clipwd

BAD PASSWORD: it is based on a dictionary word

Retype new UNIX password: clipwd

set mgmt timezone

Description Use this command to set the Interface Manager card time zone.

Syntax set mgmt timezone

<zone>

Availability All users and modes

Operands < zone> Specify the time zone number that corresponds with the

list that is displayed.

This operand is required

Examples To change the Interface Manager card time zone to that for Denver, Colorado:

/>set mgmt timezone			
Number	Timezone	Number	Timezone
63	America/Belize	94	America/Goose Bay
64	America/Belize America/Boa_Vista	95	America/Goose_Bay America/Grand_Turk
65	America/Bogota	96	America/Grand_Turk America/Grenada
66	America/Boise	97	America/Guadeloupe
67	America/Buenos Aires	98	America/Guatemala
68		99	America/Guayaquil
	America/Cambridge_Bay	100	
69 70	America/Cancun America/Caracas	100	America/Guyana America/Halifax
70		101	America/Havana
	America/Catamarca		
72	America/Cayenne	103	America/Hermosillo
73	America/Cayman	104	
	/Indiana/Indianapolis	105	2 1 1 7 21 7 7
74	America/Chicago	105	America/Indiana/Knox
75	America/Chihuahua	106	America/Indiana/Marengo
76	America/Cordoba	107	America/Indiana/Vevay
77	America/Costa_Rica	108	America/Indianapolis
78	America/Cuiaba	109	America/Inuvik
79	America/Curacao	110	America/Iqaluit
80	America/Danmarkshavn	111	America/Jamaica
81	America/Dawson	112	America/Jujuy
82	America/Dawson_Creek	113	America/Juneau
83	America/Denver		merica/Kentucky/Louisville
84	America/Detroit		merica/Kentucky/Monticello
85	America/Dominica	116	America/Knox_IN
86	America/Edmonton	117	America/La_Paz
87	America/Eirunepe	118	America/Lima
88	America/El_Salvador	119	America/Los_Angeles
89	America/Ensenada	120	America/Louisville
90	America/Fort_Wayne	121	America/Maceio
91	America/Fortaleza	122	America/Managua
92	America/Glace_Bay	123	America/Manaus
93	America/Godthab	124	America/Martinique
Enter the timezone number to select a timezone, 'm' to print more			
possible			
timezones or 'q' to quit without selecting a timezone [default = 'm']: 83			
Committing configurationdone			

See Also show mgmt timezone

set mode

Description Use this command to set the Interface Manager mode for the current user to auto or

manual. Switching from manual to auto mode may cause configuration changes made while in manual mode to be lost, and will require the user to go through the

basic setup steps provided by the setup command.

Syntax set mode auto|manual

Availability All users and modes

Operands auto manual Specify auto or manual mode as required.

This operand is required.

[force] Use this operand to skip basic setup when switching to

auto mode.

Examples To set the mode to auto:

/>set mode auto
Changing mode...done
Now entering basic setup!

See Also show mode

setup

set network dhcp

Description Use this command to enable or disable DHCP mode to set the Interface Manager

card IP address. If DHCP is disabled, the Interface Manager card IP address, gateway address, and subnet mask must be set using set network ipaddress before the Interface Manager CLI can be accessed via Telnet.

Syntax set network dhcp

Availability All users and modes

Operands none

Examples To enable using DHCP to set the IP address of the Interface Manager card:

/>set network dhcp

Committing configuration...done

See Also show network dhcp

set network ipaddress

show network ipaddress

set network ipaddress

Description Use this command to set the IP address, subnet mask, and gateway address for the

Interface Manager card. This command automatically disables DHCP mode.

Syntax set network ipaddress <ip> <subnet> <gateway>

Availability All users and modes

Operands <ip>Specify the IP address that the Interface Manager card

should use.

This operand is required.

<subnet> Specify the subnet mask that the Interface Manager card

should use.

This operand is required.

<gateway> Specify the gateway address that the Interface Manager

card should use.

This operand is required.

Examples To immediately change the IP address to 207.46.249.190, change the subnet mask

to 255.255.248.0, and change the current gateway address to 207.46.249.0:

/>set network ipaddress 207.46.249.190 255.255.248.0 207.46.249.0

Committing configuration...done Closing telnet session.

See Also show network dhcp

set network dhcp

show network ipaddress

set system assetnumber

Description Use this command to set the system asset number.

Syntax set system assetnumber <ID>

Availability All users and modes

Operands <ID> Specify the system asset number. The system asset

number must only be composed of letters and numbers. Its maximum length is 63 characters.

This operand is required.

Examples To set the system asset number to 123456ABCD:

/>set system assetnumber 123456ABCD Committing configuration...done

See Also show system assetnumber

set system contact email

Description Sets the system contact e-mail address.

Syntax set system contact email <address>

Availability All users and modes

Operands <address> Specify the system contact e-mail address. The email

address must conform to the email address format

specified in RFC 821. This operand is required.

Examples To set the system contact e-mail address to myname@myorg.com:

See Also show system contact email

show system contact name

set system contact name

Description Use this command to set the system contact name.

set system contact name < new_name > Syntax

Availability All users and modes

Operands <new_name> Specify the system contact name. The system contact

name must only be composed of letters, numbers, and the '_' character. Its maximum length is 19 characters.

This operand is required.

To set the system contact name to myfirstname_mylastname: Examples

See Also show system contact name

show system contact email

set system contact pager

Description Use this command to set the system contact pager number.

Syntax set system contact pager <number>

Availability All users and modes

Operands < number> Specify the system contact pager number. The system

contact pager number can include alphanumeric characters, dashes, periods, or the '_' character.

This operand is required.

Examples To set the system contact pager number to "444-444-4444":

/>set system contact pager 444-444-4444 Committing configuration...done

See Also show system contact phone

show system contact email

set system contact phone

Description Use this command to set the system contact phone number.

Syntax set system contact phone <number>

Availability All users and modes

Operands < number> Specify the system contact phone number. The system

contact phone number can include alphanumeric characters, dashes, periods, or the '_ character.

This operand is required.

Examples To set the system contact phone number to "(444) 444-4444":

/>set system contact phone 444-444-4444 Committing configuration...done

See Also show system contact phone

show system contact pager

set system location

Use this command to set the system location. Description

set system location <location> Syntax

Availability All users and modes

Operands <location> Specify the system location. The system location must

only be composed of letters, and numbers. Its maximum

length is 63 characters.

This operand is required.

Examples To set the system location to "my_system_location":

/>set system location ${\tt my_system_location}$ Committing configuration...done

See Also

show system location

set system name

Description Use this command to set the system name.

Syntax set system name <system_name>

Availability All users and modes

Operands <system_name> Specify the name of the tape library. The tape library

name may contain letters, numbers, and '_' characters. The maximum length for a tape library name is 19

characters

This operand is required.

Examples To set the system name to "my_system":

/>set system name my_system Committing configuration...done

See Also show system name

setup

Description Use this command to run the Basic Setup wizard. The Basic Setup wizard takes you

through a set of prompts which will allow you to perform all of the configuration

steps necessary to get your system running.

Syntax setup

Availability All users and auto mode

Operands none

Examples Here is an example showing the use of the basic setup wizard:

```
/>setup
Starting the basic configuration wizard.
Current/default values are indicated in square brackets, and can
be accepted by pressing the enter key.
Enter q to quit without saving, and s to save entered information
and quit.
System name [my_system]:
System asset number []: 123456ABCD
System location []: my_system_location
System contact name []: firstname_lastname
System contact phone number [222-222-222]: 444-444-4444
System contact email address []: myname@myorg.com Current time ("mmddhhmmyy") [0927133302]: 1204083602
Current time zone ([-]hhmm) [0000]: -0700
Tape library name []: mylibrary
Current hosts:
Host # Node WWN Port WWN Current Name On-line?
33333333333333CC 3333333333333DD host3
                                                        yes
Would you like to add an additional off-line host (y/[n])? y
Host node WWN: 4444444444444CC
Name for this host [host4]: myhost4
Host added.
Current hosts:
Host # Node WWN Port WWN Current Name On-line?
                                    ____ _____
   11111111111111CC 1111111111111DD host1 yes 2222222222222CC 22222222222DD host2 yes
                                                      yes
yes
     33333333333333CC 3333333333333DD host3
     44444444444444CC 444444444444DD myhost4
Would you like to add an additional off-line host (y/[n])? n
Would you like to change the host names (y/[n])? y
New name for host "host1" [host1]: myhost1
New name for host "host2" [host2]: myhost2
New name for host "host3" [host3]: myhost3
New name for host "myhost4" [myhost4]:
                                                             (continued)
```

```
Current host access to tape drives:

Host # Host Name On-line? Access?

1 myhost1 yes no
2 myhost2 yes yes
3 myhost3 yes yes
4 myhost4 no no

Would you like to change host access to the tape drives (y/[n])? y
Give on-line host "myhost1" access to tape drives (y/[n])? y
Give on-line host "myhost2" access to tape drives ([y]/n)? n
Give on-line host "myhost3" access to tape drives ([y]/n)? n
Give off-line host "myhost4" access to tape drives (y/[n])? y

Basic configuration is complete.
```

See Also show system info

show directbackup

Description Use this command to show the total number of direct backup licenses purchased, the

number of used direct backup licenses, and the number of available direct backup licenses for the tape library. This command also shows which drives currently have

direct backup activated.

Syntax show directbackup

Availability All users and modes

Operands none

Examples To show direct backup licensed feature information:

```
/>show directbackup
Currently, 4 of 8 units of the direct backup feature are being used.
Drive Name Direct Backup Activated?
mydrive1
              yes
               yes
mydrive2
              yes
mydrive3
mydrive4
               yes
               no
mydrive5
mydrive6
               no
mydrive7
                no
mydrive8
```

See Also add directbackup

show drive access

Description Use this command to show which hosts have access to one or more tape drives. For

each tape drive, a list of hosts will be displayed. For each host, the target LUN that

gives the host access to the drive will be shown.

Syntax show drive access <drive_num>

Availability All users and modes

Operands *<drive_num>* Specify the tape drive for which to display access

information. The access information may be displayed for all tape drives by specifying "all" for this operand.

This operand is required.

Examples To show tape drive access information for the drives named all:

See Also show drive info

show drive interface

show drive name

show drive productid

show drive revision

show drive serialnumber

show drive status

show drive type

map host

unmap host

show drive info

Description Use this command to show all information pertaining to one or more tape drives.

This information includes the tape drive status.

Syntax show drive info <drive_num>

Availability All users and modes

Operands < drive_num> Specify a tape drive that will have its' information

displayed. The information may be displayed for all tape drives by specifying "all" for this operand.

This operand is required.

Examples To show all information for the tape drives named all:

/>show drive info all Tape Drive status: Drive Number Name Status						
Drive 1 Drive 2		Green Green				
******	* * * * * * * * * * * * * * * * * * * *	******				
	ation for drive 1:					
Host Hos	t Name	WW Node Name	LUN Port			
none non	e	none	N/A N/A			
Access inform	ation for drive 2:					
Host Hos	t Name	WW Node Name	LUN Port			
none non	e	none	N/A N/A			

Drive Number	Intertace Card Name	Interface WW Node Na	me			
	100000e00202733b 100000e00202733b					

Tape drive pr						
	Serial Number	Name	Product ID			
Drive 1 Drive 2	HU72M09609 HU72M09608	drive 1 drive 2	Ultrium 1-SCSI Ultrium 1-SCSI			

Tape Drive firmware revision:						
Drive Number	Name	Revision				
Drive 1		E33W E33W				
Drive 2	urive z	ESSW				

```
See Also show drive access
show drive interface
show drive name
show drive productid
show drive revision
show drive serialnumber
show drive status
show drive type
```

show drive interface

Description Use this command to show interface information pertaining to one or more tape

drives.

Syntax show drive interface <drive_num>

Availability All users and modes

Operands < drive_num> Specify the tape drive for which to display interface

information. The interface information may be displayed for all tape drives by specifying "all" for this operand.

This operand is required.

Examples To show interface information for drive 1:

See Also show drive access

show drive info

show drive name

show drive productid

show drive revision

show drive serialnumber

show drive status

show drive type

show interface info

show drive name

Description Use this command to show the name, serial number, and drive type of one or more

tape drives based on tape drive bay numbers. If a tape drive is missing from a bay or the tape drive in that bay is offline, the tape drive serial number and type will be

blank.

Syntax show drive name <drive_num>

Availability All users and modes

Operands < drive_num> Specify a tape drive number whose tape drive name,

serial number, and type will be displayed. The tape drive names, serial numbers, and types can be displayed for all tape drive by specifying "all" for this

operand.

This operand is required.

Examples To show tape drive names. serial numbers, and types for all tape drives:

```
/>show drive name all
Tape drive name information:
Drive Number Serial Number Type Name

Drive 1 IE71L07088 Ultrium 1-SCSI drive 1
Drive 2 IE71L06811 Ultrium 1-SCSI drive 2
```

See Also

show drive access

show drive info

show drive interface

show drive productid

show drive revision

show drive serialnumber

show drive status

show drive productid

Description Use this command to show the product ID of one or more tape drives.

Syntax show drive productid <drive_num>

Availability All users and modes

Operands *<drive_num>* Specify a tape drive for which to display the product ID.

The tape drive product ID may be displayed for all tape

drives by specifying "all" for this operand.

This operand is required.

Examples To show the product ID for all tape drives:

```
/>show drive productid all
Tape drive product ID:
Drive Number Product ID
-----
Drive 1 Ultrium 1-SCSI
```

See Also show drive access

show drive info

show drive interface

show drive name

show drive revision

show drive serialnumber

show drive status

show drive revision

Description Use this command to show the firmware revision of one or more tape drives.

Syntax show drive revision <drive_num>

Availability All users and modes

Operands < drive_num> Specify a tape drive for which to display the firmware

revision. The tape drive firmware revision may be displayed for all tape drives by specifying "all" for this

operand.

This operand is required.

Examples To show the firmware revision for all tape drives:

See Also show drive access

show drive info

show drive interface

show drive name

show drive productid

show drive serialnumber

show drive status

show drive serialnumber

Description Use this command to show the serial number of one or more tape drives.

Syntax show drive serialnumber <drive_num>

Availability All users and modes

Operands drive_num Specify a tape drive for which to display the serial

number. The tape drive serial number may be displayed for all tape drives by specifying "all" for this operand.

This operand is required.

Examples To show the serial number for all tape drives:

See Also show drive access

show drive info

show drive interface

show drive name

show drive productid

show drive revision

show drive status

show drive status

Description Use this command to show the status of one or more tape drives.

show drive status <drive_num> Syntax

Availability All users and modes

<drive_num> Specify a tape drive for which to display the status. The Operands

tape drive status may be displayed for all tape drives by specifying "all" for this operand.

This operand is required.

To show the status for all tape drives: Examples

/>show drive status all Tape Drive status:						
			Is	Firmware		
Drive Number	serialNumber	Status	Available	Mismatch	Errors	
Drive 1	HU72M09167	Green	No	No	No	
Drive 2	HU72M09172	Yellow	Yes	Yes	Yes*	
*Use the command 'show drive status' with a specific drive number to see						

See Also

```
show drive access
```

show drive info

show drive interface

show drive name

show drive productid

show drive revision

show drive serialnumber

show drive type

Description Use this command to show the tape drive type for one or more tape drives.

Syntax show drive type <drive_num>

Availability All users and modes

Operands < drive_num> Specify a tape drive for which to display the type. The

type may be displayed for all tape drives by specifying

"all" for this operand.

This operand is required.

Examples To show the tape drive type for all tape drives:

```
/>show drive type all
Tape drive type:
Drive Number type
Drive 1 Ultrium 1-SCSI
Drive 2 Ultrium 1-SCSI
```

See Also show drive access

show drive info

show drive interface

show drive name

show drive productid

show drive revision

show drive serialnumber

show drive status

show firmware available

Use this command to show the firmware files and revisions available to be downloaded to devices. Description

show firmware available Syntax

Availability All users and modes

Operands none

To show the available firmware files and revisions: Examples

/>show firmware av Firmware Revision		ProductID
i100	НР	INTRFC-MGR01
1.05	НР	NS E2400-160
E36R	НР	Ultrium 1-SCSI

See Also show firmware revisions

show firmware revisions

Description Use this command to show the current firmware revisions installed in the Interface

Manager card and FC interface controllers.

Syntax show firmware revisions

Availability All users and modes

Operands none

Examples To show the current firmware revisions:

```
[service]/>show firmware revisions
Current Firmware Revisions
Overall firmware revision: 2.00.0
Interface manager firmware revision: 1.01
Tape library firmware revision: 3.456
Tape drive firmware revision:
Drive Number Firmware Revision
Drive 1
               AEFF
Drive 2
              AEFF
Drive 3
               AEFF
               AEFF
Drive 4
Drive 5
               AEFF
AEFF
Drive 6
               AEFF
Drive 7
Drive 8
               AEFF
Interface firmware revision:
Interface Number Firmware Revision
                2.02
2
                2.02
                2.02
                2.02
```

See Also show firmware available

show host access

Description Use this command to show which tape drives all hosts have access to. For each tape

drive, the LUN to which the host or hosts have access is displayed.

Syntax show host access

Availability All users and modes

Operands none

Examples To show host access information for the hosts:

See Also show host info

show interface access

show host info

of all hosts.

Syntax show host info

Availability All users and modes

Operands none

Examples To show information for all hosts:

See Also show host name

show interface info

show host name

Description Use this command to show the name, node WWN, port WWN, and mapped status

of all hosts.

Syntax show host name

Availability All users and modes

Operands none

Examples To show host names, world wide names, and mapped statuses for all hosts:

See Also set host name

show interface access

Description Use this command to show access information at the interface level. This command

lists all tape drives connected to the specified interface. For each tape drive listed, the command shows which hosts have access to it, and the target LUN giving the host

access to the drive.

Syntax show interface access <interface_num>

Availability All users and modes

Operands <interface_num> Specify the interface for which to display access

information. The access information may be displayed for all interfaces by specifying "all" for this operand.

This operand is required.

Examples To show interface access information for interface 1:

See Also show drive access

show interface hostport alpa

Description Use this command to show the ALPA of one or more interfaces. This will also

indicate whether the interfaces currently have their port mode set to hard addressing

are are using the ALPAs.

Syntax show interface hostport alpa <interface_num> <port_num>

Availability All users and modes

Operands *<interface num>* Specify an interface number. The ALPA may be

displayed for all interfaces by specifying "all" for this

operand.

This operand is required.

<port_num>
Specify a port number. The ALPA may be displayed for

all ports by specifying "all" for this operand.

This operand is required.

Examples To show the ALPAs for all interfaces:

See Also

set interface hostport alpa

ALPA matrix

show interface hostport connection

Description Use this command to show the connection type for one or more interfaces.

Syntax show interface hostport alpa <interface_num> <port_num>

Availability All users and modes

Operands < interface_num> Specify an interface number. The connection type may

be displayed for all interfaces by specifying "all" for this

operand.

This operand is required.

<port_num>
Specify a port number. The connection type may be

displayed for all ports by specifying "all" for this

operand.

This operand is required.

Examples To show the connection type for all interfaces:

/>show interface hostport connection all all

Interface connection type:

Interface Card WW Port Name Connection Type

hostport1 FFFFFFFFFFFFF fabric hostport2 AAAAAAAAAAAAA fabric

See Also set interface hostport connection

show interface hostport mode

Description Use this command to show the port modes of one or more interfaces.

show interface hostport mode <interface_num> <port_num> Syntax

All users and modes Availability

Operands <interface_num> Specify an interface number. The mode may be

displayed for all interfaces by specifying "all" for this

operand.

This operand is required.

Specify a port number. The mode may be displayed for <port_num>

all ports by specifying "all" for this operand.

This operand is required.

Examples To show the port modes for all interfaces:

/>show interface hostport mode all all

Interface Card WW Port Num Conne Connection type

hostport1 hostport2 FFFFFFFFFFFFFF N-Port AAAAAAAAAAAAAA N-Port

See Also set interface hostport mode

show interface hostport speed

Description Use this command to show the port speeds of one or more interfaces.

Syntax show interface hostport speed <interface_num> <port_num>

Availability All users and manual mode

Operands < interface_num> Specify the number of the interface. The value may be

changed for all interfaces by specifying "all" for this

operand.

This operand is required.

<port_num>
Specify the number of the port. The value may be

changed for all ports by specifying "all" for this

operand.

This operand is required.

Examples To show the port speeds for interface 1:

See Also set interface hostport speed

show interface info

Description Use this command to show all information pertaining to one or more interfaces.

Syntax show interface info <interface_num>

Availability All users and modes

Operands <interface_num> Specify an interface number. The information may be

displayed for all interfaces by specifying "all" for this

operand.

This operand is required.

Examples To show all information for all interfaces:

```
/>show interface info all
Interface status:
Interface status:
Status
Interface information:
myintfc1 Good
myintfc2 Downloading
Interface access information:
Interface myintfc1 tape drives:
Tape Drive
mydrive1
mydrive2
Tape drive access information:
mydrive1
Host Name
                      Drive LUN Pool

        myhost1
        1
        mypool1

        myhost2
        1
        mypool1

        myhost3
        2
        mypool3

mydrive2
Host Name Drive LUN Pool

        myhost1
        2
        mypool1

        myhost2
        2
        mypool1

        myhost3
        4
        mypool3

Interface myintfc2 tape drives:
Tape Drive
mydrive3
mydrive4
Tape drive access information:
mydrive3
Host Name Drive LUN Pool

        myhost1
        3
        mypool1

        myhost2
        3
        mypool1

        myhost3
        1
        mypool3
```

```
mydrive4
Host Name Drive LUN Pool
myhost1 4 mypool1
myhost2 4 mypool1
myhost3 3 mypool3
Interface ALPAs (* indicates ALPA is not set):
Interface Name ALPA Port Mode
myintfc1 * nport
myintfc2 0x23 hard
Interface time and date: (Only displayed for service user or manual mode)
Interface Name Date Time
myintfc1 12/14/2002 13:02
myintfc2 12/14/2002 13:01
Interface connection type:
Interface Name Connection Type
myintfc1 fabric
myintfc2 fabric
Interface event mask: (Only displayed for service user)
Interface Name Event Mask
myintfc1 0xFF
myintfc2 0x01
Interface Fibre Channel discovery mode: (Only displayed for service user
or manual mode)
Interface Name Fibre Channel Discovery Mode
myintfc1 reboot
myintfc2 reboot
Interface name information:
Interface # Node WWN Port WWN
                                         Current Name
1 1111111111111111CC 11111111111111DD myhost1
2 222222222222222CC 222222222222DD myhost2
Interface initiator ID(s):
Interface Name Initiator ID(s)
myintfc1 6, 7 myintfc2 7
*****************
Interface port mode:
Interface Name Port Mode
myintfc1 nport
myintfc2 hard
```

```
***************
Interface port speed: (Only displayed for service user or manual mode)
Interface Name Port Speed
myintfc1 1 Gbpsec
myintfc2 1 Gbpsec
Interface firmware revision:
Interface Name Firmware revision
myintfc1 2.00
myintfc2 2.00
Interface SCSI device discovery: (Only displayed for service user)
Interface Name SCSI Device Discovery
myintfc1 enabled myintfc2 enabled
Interface SCSI device discovery delay: (Only displayed for service user)
Interface Name SCSI Device Discovery Delay
myintfc1 300 seconds
myintfc2 300 seconds
Interface statistics gathering: (Only displayed for service user)
Interface Name Statistics Gathering
myintfc1 enabled myintfc2 enabled
Interface target reset mode: (Only displayed for service user or manual mode)
Interface Name Target Reset Mode
myintfc1 standard
myintfc2 standard
Interface trace level: (Only displayed for service user)
Interface Name Trace Levels
myintfc1 2, 4
myintfc2 2, 4
Interface write buffering: (Only displayed for service user or manual mode)
Interface Name Write Buffering
myintfc1 enabled
myintfc2 enabled
```

See Also show drive info

show interface name

Description Use this command to show the name and node WWN of one or more interfaces.

Syntax show interface name <interface_num>

Availability All users and modes

Operands <interface_num> Specify the interface number for which to display

interface names and world wide names. The information can be displayed for all interfaces by specifying "all" for

this operand.

This operand is required.

Examples To show interface names and world wide names all interfaces:

See Also show drive name

show interface revision

Description Use this command to show the firmware revision of one or more interfaces.

Syntax show interface revision <interface_num>

Availability All users and modes

Operands <interface_num> Specify an interface whose firmware revisions will be

displayed. The firmware revisions may be displayed for all interfaces by specifying "all" for this operand.

This operand is required.

Examples To show the firmware revisions for all interfaces:

/>show interface revision all
Interface firmware revision:
Interface Card WW Node Name Firmware Revision

1 100000e0020286d1 5.01
2 100000e00202733b 5.01

See Also show firmware revisions

show interface status

Description Use this command to show the status of one or more interfaces.

show interface status <interface_num> Syntax

Availability All users and modes

<interface_num> Operands Specify an interface for which to display the status. The

interface status may be displayed for all interfaces by specifying "all" for this operand.

This operand is required.

To show the status for all interfaces: Examples

> />show interface status all Interface status: Firmware Reboot Has Interface Card WW Node Name Status State Mismatch Required Errors Interface Card 1 bb5ea468bb5ea354 Green Online No No Interface Card 2 bb4ff343236bc023 Yellow Offline Yes Yes *Use the command 'show interface status' with a specific interface number to see specific errors for this device.

See Also show interface info

show interface targetport alpa

Description Use this command to show the ALPA of one or more interfaces. This will also

indicate whether the interfaces currently have their port mode set to hard addressing

are are using the ALPAs.

Syntax show interface targetport alpa <interface_num> <port_num>

Availability All users and modes

Operands <interface_num> Specify an interface number. The ALPA may be

displayed for all interfaces by specifying "all" for this

operand.

This operand is required.

<port_num>
Specify a port number. The ALPA may be displayed for

all ports by specifying "all" for this operand.

This operand is required.

Examples To show the ALPAs for all interfaces:

See Also

set interface hostport alpa

ALPA matrix

show interface targetport connection

Description Use this command to show the connection type for one or more interfaces.

Syntax show interface targetport alpa <interface_num> <port_num>

Availability All users and modes

Operands <interface_num> Specify an interface number. The connection type may

be displayed for all interfaces by specifying "all" for this

operand.

This operand is required.

<port_num>
Specify a port number. The connection type may be

displayed for all ports by specifying "all" for this

operand.

This operand is required.

Examples To show the connection type for all interfaces:

/>show interface targetport connection all all
Interface connection type:

Interface Card WW Port Name Connection Type

1

hostport1 FFFFFFFFFFFF fabric hostport2 AAAAAAAAAAAAA fabric

See Also set interface hostport connection

show interface targetport mode

Description Use this command to show the port modes of one or more interfaces.

Syntax show interface targetport mode <interface_num> <port_num>

Availability All users and modes

Operands <interface_num> Specify an interface number. The mode may be

displayed for all interfaces by specifying "all" for this

operand.

This operand is required.

<port_num>
Specify a port number. The mode may be displayed for

all ports by specifying "all" for this operand.

This operand is required.

Examples To show the port modes for all interfaces:

/>show interface targetport mode all all
Interface port mode:
Interface Card WW Port Num Connection type

1

hostport1 FFFFFFFFFFFFFF N-Port hostport2 AAAAAAAAAAAAA N-Port

See Also set interface hostport mode

show interface targetport speed

Description Use this command to show the port speeds of one or more interfaces.

Syntax show interface targetport speed <interface_num> <port_num>

Availability All users and manual mode

Operands < interface_num> Specify the number of the interface. The value may be

changed for all interfaces by specifying "all" for this

operand.

This operand is required.

<port_num>
Specify the number of the port. The value may be

changed for all ports by specifying "all" for this

operand.

This operand is required.

Examples To show the port speeds for interface 1:

See Also set interface hostport speed

show library access

Description Use this command to show which hosts have access to the tape library. For each

host, the target LUN that gives the host access to the library is shown.

Syntax show library access

Availability All users and modes

Operands none

Examples To show tape library access information:

/>show library access
Access information for the tape library:
Host Host Name WW Node Name LUN Port

1 myhost1 FFFFFFFFFFFFFFF 1 1

See Also map host

unmap host

show library info

Description Use this command to show all information pertaining to the tape library.

Syntax show library info Availability All users and modes

Operands none

Examples To show all information for the tape library:

```
/>show library info
All tape library information
Tape library name: picker
Tape library firmware status: Green
Tape library product ID: ESL9322
Tape library serial number: 2G33KZ85H002
Tape library firmware revision: 3.40
****
Tape library topology
Tape library:
                Serial Number Interface Name
Library Name
picker
                   2G33KZ85H002
                                        100000e0020286d1
Tape drives:
Drive Num
                  Serial Number
                                        Type
                                                  Online? Interface
Name
                   HU72M09609
                                       Ultrium 1-SCSI yes
Drive 1
100000e0020286d1
                   HU72M09608
                                         Ultrium 1-SCSI yes
Drive 2
100000e0020286d1
                                         Ultrium 1-SCSI yes
Drive 3
                    HU73A01003
100000e00202733b
Drive 4
                    HU72L12069
                                         Ultrium 1-SCSI yes
100000e00202733b
                    HU72L12066
                                         Ultrium 1-SCSI yes
Drive 5
100000e0020286d1
                                         Ultrium 1-SCSI yes
                    HU72L12103
Drive 6
100000e0020286d1
                                         Ultrium 1-SCSI yes
Drive 7
                    HU73A05925
100000e00202733b
Drive 8
                    HU72M07819
                                         Ultrium 1-SCSI yes
100000e00202733b
Interfaces:
Interface Card
                    Interface Name
                                         WW Node Name
                    100000e0020286d1
                                         100000e0020286d1
2
                    100000e00202733b
                                         100000e00202733b
```

See Also show drive info show host info

show library interface

Description Use this command to show interface information pertaining to the library.

Syntax show library interface

Availability All users and modes

Operands none

Examples To show interface information for the tape library:

/>show library interface Tape library interface information: Interface Card WW Port Name

1 100000e0020286d1

See Also show interface info

show library info

show library name

Use this command to show the name of the tape library. Description

Syntax show library name Availability All users and modes

Operands none

To show the name of the tape library: Examples

/>show library name Tape library name: mylibrary

See Also show library info

show library productid

Description Use this command to show the product ID of the tape library.

Syntax show library productid

Availability All users and modes

Operands none

To show the product ID of the tape library: Examples

/>show library productid Tape library product ID: ESL 9326

See Also show library info

show library revision

Use this command to show the firmware revision of the tape library. Description

show library revision Syntax

Availability All users and modes

Operands none

To show the firmware revision of the tape library: Examples

/>show library revision
Tape library firmware revision: 3.456

See Also show library info

show firmware revisions

show library serialnumber

Description Use this command to show the serial number of the tape library.

show library serialnumber Syntax

Availability All users and modes

Operands none

To show the serial number of the tape library: Examples

/>show library serialnumber Tape library serial number: 123456ABCDEF

See Also show library info

show library status

Description Use this command to show the status of the tape library.

Syntax show library status

Availability All users and modes

Operands none

Examples To show the status of the tape library:

/>show library status			
Component	Status	Description	
Tape library Robotics	Red Green	No errors detected	
Drives: Drive1 Drive2 Drive3 Drive4 Drive5 Drive6	Green Green Green Green Green Green	No errors detected	
Interfaces: Interface1 Interface2	Red Red	Firmware Mismatch Detected Firmware Mismatch Detected	
Interface Manager	Red	Firmware Mismatch Detected	

See Also show library info

show library topology

Description Use this command to show the topology of the tape library.

Syntax show library topology

Availability All users and modes

Operands none

Examples To show the topology of the tape library:

/>show library topology Tape library topology Tape library:					
	Serial Number	Interface Name			
picker	2G33KZ85H002	100000e0020286d	1		
Tape drives: Drive Num Name	Serial Number	Type Onlir	ne? Interface		
Drive 1 100000e0020286d1	HU72M09609	Ultrium 1-SCSI	yes		
Drive 2 100000e0020286d1	HU72M09608	Ultrium 1-SCSI	yes		
Drive 3 100000e00202733b	HU73A01003	Ultrium 1-SCSI	yes		
Drive 4 100000e00202733b	HU72L12069	Ultrium 1-SCSI	yes		
Drive 5 100000e00202753D	HU72L12066	Ultrium 1-SCSI	yes		
Drive 6 100000e0020286d1	HU72L12103	Ultrium 1-SCSI	yes		
Drive 7 100000e00202733b	HU73A05925	Ultrium 1-SCSI	yes		
Drive 8 100000e00202733b	HU72M07819	Ultrium 1-SCSI	yes		
Interfaces: Interface Card	Interface Name	WW Node Name			
1 2	100000e0020286d1 100000e00202733b	100000e0020286di 100000e00202733i			

See Also show library info

show license

Description Use this command to show the license key and quantity of currently licensed features.

Syntax show license

Availability All users and modes

Operands none

Examples To show the licensed features supported and currently licensed and their license keys:

See Also show mgmt info

show mgmt clock

Description Use this command to show the current date and time for the Interface Manager card.

Syntax show mgmt clock

Availability All users and modes

Operands none

Examples To show the current date and time for the Interface Manager card:

/>show mgmt clock

Interface managager date and time: 12/14/2002 13:02

See Also set mgmt clock

set mgmt timezone

show mgmt info

Description Use this command to show Interface Manager card information.

Syntax show mgmt info

Availability All users and modes

Operands none

Examples To show all Interface Manager card information:

```
/>show mgmt info
Interface manager status: Good
Interface manager firmware revision: 1.01
Interface manager date and time: 12/14/2002 13:02
Interface manager timezone: -07:00
```

See Also show drive info

show host info

show interface info
show library info

show mgmt revision

Description Use this command to show the current Interface Manager card firmware revision.

Syntax show mgmt revision

Availability All users and modes

Operands none

Examples To show the current Interface Manager card firmware revision:

/>show mgmt revision

Interface manager firmware revision: 1.01

See Also show mgmt info

show mgmt status

Description Use this command to show the current Interface Manager card status.

Syntax show mgmt status

Availability All users and modes

Operands none

Examples To show the current Interface Manager card status:

/>show mgmt status

Interface manager status: Good

See Also show mgmt info

show mgmt timezone

Description Use this command to show the Interface Manager card time zone.

Syntax show mgmt timezone

Availability All users and modes

Operands none

Examples To show the Interface Manager card time zone:

/>show mgmt timezone Interface manager time zone: America/Denver (MST)

See Also set mgmt timezone

set mgmt clock show mgmt clock

show mode

Description Use this command to show the current command mode.

Syntax show mode

Availability All users and modes

Operands none

Examples To show the current command mode:

/>show mode

Current command mode: manual

See Also set mode

show network dhcp

Description Use this command to show whether DHCP mode is enabled or disabled. When

enabled, DHCP will be used to set the Interface Manager card IP address.

Syntax show network dhcp

Availability All users and modes

Operands none

Examples To show whether DHCP mode is enabled or disabled:

/>show network dhcp
DHCP: disabled

See Also set network dhcp

set network ipaddress

show network ipaddress

show network ipaddress

Description

Use this command to display the current IP address, subnet mask, and gateway address for the Interface Manager card.

Note: The subnet mask and gateway address will only be displayed if DHCP is disabled.

Syntax show network ipaddress

Availability All users and modes

Operands none

Examples To show the current IP address, subnet mask, and gateway address:

> />show network ipaddress DHCP: disabled TP address: 207.46.249.190 Subnet mask: 255.255.248.0 Gateway address: 207.46.72.1

See Also set network dhcp

show network dhcp

set network ipaddress

show robotics status

Description Use this command to show the status of the library robotics.

Syntax show robotics status

Availability All users and modes

Operands none

Examples To show the status of the library robotics:

```
/>show robotics status

Tape Library robotics status : Red
Tape Library robotics available : Yes
Tape Library robotics Errors:
Error #1 Firmware mismatch detected
```

See Also show library info

show system assetnumber

Use this command to show the system asset number. Description

Syntax show system assetnumber

Availability All users and modes

Operands none

To show the system asset number: Examples

/>show system assetnumber System asset number: 123456ABCD

See Also set system assetnumber

show system contact email

Use this command to show the system contact email address. Description

show system contact email Syntax

Availability All users and modes

Operands none

To show the system contact email address: Examples

/>show system contact email System contact email address: myname@myorg.com

See Also set system contact email

show system contact name

Description Use this command to show the system contact name.

Syntax show system contact name

Availability All users and modes

Operands none

Examples To show the system contact name:

/>show system contact name

System contact name: myfirstname_mylastname

See Also set system contact name

show system contact pager

Use this command to show the system contact pager. Description

show system contact pager Syntax

Availability All users and modes

Operands none

To show the system contact pager: Examples

/>show system contact pager System contact pager: 444-444-4444

See Also set system contact phone

show system contact phone

Use this command to show the system contact phone number. Description

show system contact phone Syntax

Availability All users and modes

Operands none

To show the system contact phone number: Examples

/>show system contact phone System contact phone number: 444-444-4444

See Also set system contact phone

show system info

Description Use this command to show all system information.

Syntax show system info

Availability All users and modes

Operands none

Examples To show all system information:

```
/>show system info
System information
System status: Good
System contact name: myfirstname_mylastname
System contact phone number: 444-4444
System contact pager number: 222-2222
System contact email address: myname@myorg.com
System location: mylocation
System asset number: 123456ABCD
System name: mysystemname
```

See Also show system status

show system location

Description Use this command to show the system location.

 $\textbf{Syntax} \quad \text{show system location} \\$

Availability All users and modes

Operands none

Examples To show the system location:

/>show system location System location: mylocation

See Also set system location

show system name

Use this command to show the system name. Description

Syntax show system name Availability All users and modes

Operands none

To show the system name: Examples

/>show system name System name: mysystemname

See Also set system name

show system status

Description Use this command to show the system status.

Syntax show system status

Availability All users and modes

Operands none

Examples To show the system status:

/>show system status System status: Good

See Also show system info

unmap host

Description Use this command to block access to all of the current drives for the specified host.



Caution: Using this command could force a reboot of some interfaces. Make sure that no backup jobs are in progress before running this command.

Syntax

unmap host <host_num>

Availability

All users and modes

Operands

<host num>

Specify the host number. This operand is required.

Examples

To block host 1 access to all drives:

/>unmap host 1

Caution: Unmapping hosts could force a reboot of some interfaces and will terminate all backup operations involving the rebooting

Do you really want to unmap the host? y

Committing configuration...done

See Also

map host

set host name

show host name

Supplemental Information



ALPA matrix

16:0x29	32:0x45	48:0x5A	64:0x75	80:0x9E	96:0xB5	112:0xD2
17:0x2A	33:0x46	49:0x5C	65:0x76	81:0x9F	97:0xB6	113:0xD3
18:0x2B	34:0x47	50:0x63	66:0x79	82:0xA3	98:0xB9	114:0xD4
19:0x2C	35:0x49	51:0x65	67:0x7A	83:0xA5	99:0xBA	115:0xD5
20:0x2D	36:0x4A	52:0x66	68:0x7C	84:0xA6	100:0xBC	116:0xD6
21:0x2E	37:0x4B	53:0x67	69:0x80	85:0xA7	101:0xC3	117:0xD9
22:0x31	38:0x4C	54:0x69	70:0x81	86:0xA9	102:0xC5	118:0xDA
23:0x32	39:0x4D	55:0x6A	71:0x82	87:0xAA	103:0xC6	119:0xDC
24:0x33	40:0x4E	56:0x6B	72:0x84	88:0xAB	104:0xC7	120:0xE0
25:0x34	41:0x51	57:0x6C	73:0x88	89:0xAC	105:0xC9	121:0xE1
26:0x35	42:0x52	58:0x6D	74:0x8F	90:0xAD	106:0xCA	122:0xE2
27:0x36	43:0x53	59:0x6E	75:0x90	91:0xAE	107:0xCB	123:0xE4
28:0x39	44:0x54	60:0x71	76:0x97	92:0xB1	108:0xCC	124:0xE8
29:0x3A	45:0x55	61:0x72	77:0x98	93:0xB2	109:0xCD	125:0xEF
30:0x3C	46:0x56	62:0x73	78:0x9B	94:0xB3	110:0xCE	
31:0x43	47:0x59	63:0x74	79:0x9D	95:0xB4	111:0xD1	
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